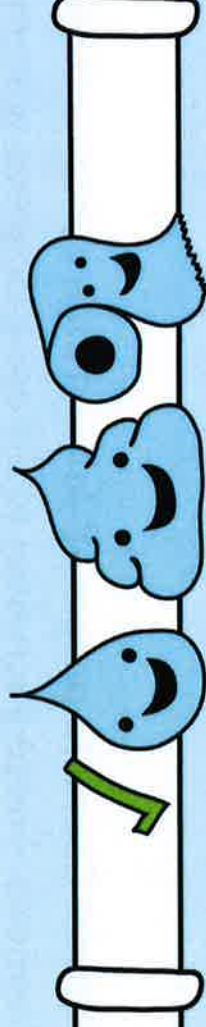


WAIKATO DISTRICT COUNCIL

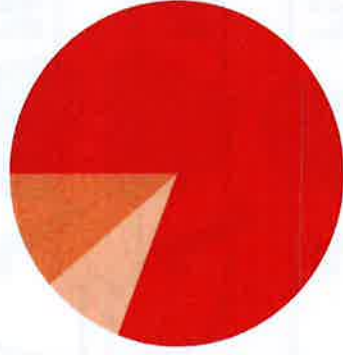
Wastewater Continual Improvement Programme (CIP)

Annual Plan and potential community education opportunities



Community education is important because most pipe blockages are caused by how people use the wastewater system.

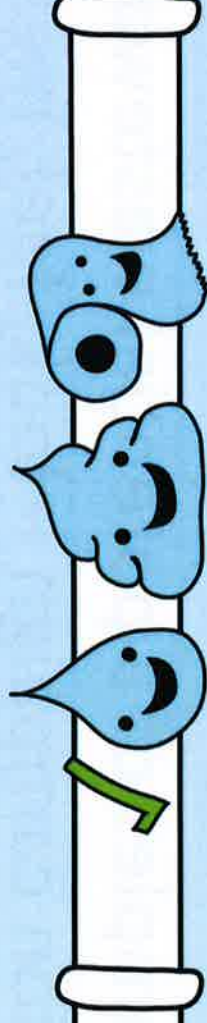
CAUSES OF WASTEWATER OVERFLOWS IN WAIKATO DISTRICT 2014-2016



■ Blockage – 81%

■ Mains break – 8%

■ Pump station fault – 11%

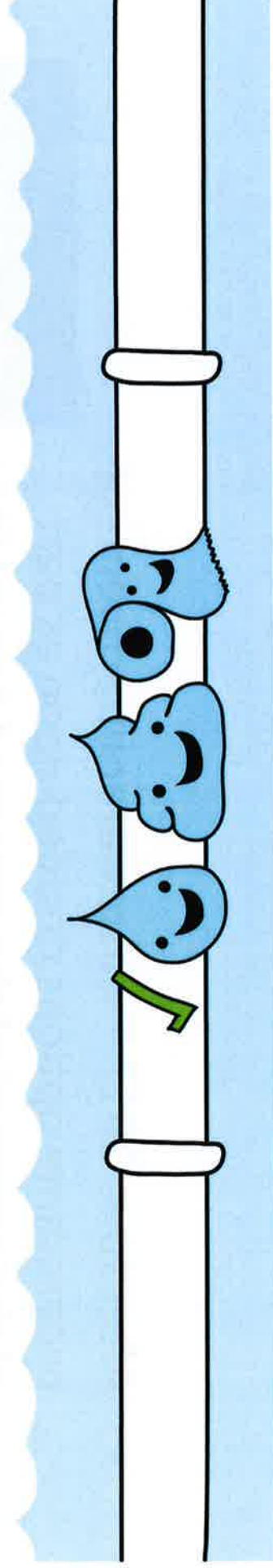


Creating a locally-linked 'wastewater team'.

- Identify one or two committee members as 'wastewater champions' for this area.
- This role will help link Council, committee and community as a team, if a local education campaign is to be developed together in the future.

Thinking about a possible wastewater education campaign.

- Main focus – what to flush/what not to flush: other local issues could also be included.
- How could the messaging and visual look/feel of the campaign customised to this area?
- How can the campaign's messages be shared locally? (Who, where, print, online, local radio, local social media pages, community groups, schools, etc.).



FIND OUT MORE – Wastewater improvement programme

You'll find a wealth of information about the Annual Plan (including its wastewater focus) free on our website at waikatodc.govt.nz. We've also provided you with a copy of the Annual Plan consultation summary document with this Powerpoint handout. You are also welcome to call us on our **Freephone 0800 492 452** or email us at consult@waidc.govt.nz if you can't find what you're looking for online (see 'online resources' below).

If you don't have online access, you can give us a call or email us and we can send out the information you need to you instead. Remember, free copies of the Annual Plan are also available at libraries around the Waikato District and at all of our district council offices.

Online resources

- Read the full Annual Plan online, download a free PDF copy of the Plan's consultation document and get answers to Frequently Asked Questions about the Annual Plan at waikatodistrict.govt.nz/annualplan.
- Check the impact on your rates – go to our online rates calculator at waikatodistrict.govt.nz/rid.
- The Annual Plan represents Year 3 of our Long Term Plan 2015-25, see waikatodistrict.govt.nz/LTP.
- Keep an eye on our Facebook and Twitter pages for regular updates about the Annual Plan, wastewater and other useful news.

Facebook
Twitter

facebook.com/WaikatoDistrictCouncil
twitter.com/waikatodistrict

Submissions to the proposed Annual Plan – Have Your Say!

While the consultation period is still open, you can make a submission to the Annual Plan by writing to us or emailing us consult@waidc.govt.nz. Or, make an online submission at waikatodistrict.govt.nz/sayit. It's so easy online!

Note - submissions close 9.00am Monday 15 May 2017.

More questions?

If you have any further questions which are not covered by our 'online resources' above, call us on **Freephone 0800 492 452** or email us at consult@waidc.govt.nz.

You can also contact your local community board members – or your local Councillor (for contact details see waikatodistrict.govt.nz/councillors).

