

Agenda for a meeting of the Raglan Community Board to be held in the Town Hall, Supper Room, Bow Street, Raglan on **TUESDAY 13 JUNE 2017** commencing at **2.00pm**.

Note: A public forum will be held at 1.30pm prior to the commencement of the meeting.

Information and recommendations are included in the reports to assist the Board in the decision making process and may not constitute Council's decision or policy until considered by the Board.

1. APOLOGIES AND LEAVE OF ABSENCE

2. CONFIRMATION OF STATUS OF AGENDA

3. DISCLOSURES OF INTEREST

4. CONFIRMATION OF MINUTES

Meeting held on Tuesday 9 May 2017

3

5. SPEAKER

Ms Kelly Clarkson will be in attendance to provide an update on Raglan Naturally.

6. REPORTS

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6.2	Project Availability Forms	11
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6.10	Chairperson's Report	88
6.11	Councillor's Report	90
6.12	Public Forum	Verbal

7. **BOARD MEMBERS' REPORTS**

GJ Ion

CHIEF EXECUTIVE

Agenda2017\RCB\170613 RCB OP.dot

Open Meeting

To	Raglan Community Board
From	GJ Ion Chief Executive
Date	11 May 2017
Prepared by	Rose Gray Council Support Manager
Chief Executive Approved	Y
Reference #	GOV0507
Report Title	Confirmation of Raglan Community Board Minutes

1. EXECUTIVE SUMMARY

The minutes for a meeting of the Raglan Community Board held on Tuesday 9 May 2017 are submitted for confirmation.

2. RECOMMENDATION

THAT the minutes of a meeting of the Raglan Community Board held on Tuesday 9 May 2017 be confirmed.

3. ATTACHMENTS

Minutes

MINUTES of a meeting of the Raglan Community Board held in the Supper Room, Town Hall, Bow Street, Raglan on **TUESDAY 9 MAY 2017** commencing at **2.00pm**.

Present:

Mr R MacLeod (Chairperson)
Cr LR Thomson
Mr PJ Haworth
Mrs R Kereopa
Mr AM Oosten
Mrs GA Parson
Mr AW Vink

Attending:

Ms D Lovell (Chair Taupiri Community Board)
Mr C Morgan (Business Development Manager)
Mrs RJ Gray (Council Support Manager)
Ms B Bull (Raglan Playcentre)
Ms M Williams (Waikato Playcentre Assoc)
Ms H Flynn (Chamber of Commerce)
10 members of the public

APOLOGIES AND LEAVE OF ABSENCE

All members were present.

CONFIRMATION OF STATUS OF AGENDA ITEMS

Resolved: (Mr MacLeod/Mr Oosten)

THAT the agenda for a meeting of the Raglan Community Board held on Tuesday 9 May 2017 be confirmed and all items therein be considered in open meeting;

AND THAT the Board resolves that the following items be withdrawn from the agenda:

- **Item No 6.6 [Waters Performance Dashboard]**
- **Item No 6.7 [Raglan Kopua Holiday Park Summary Financial Statement]**

CARRIED on the voices

RCBI705/01

SPEAKING RIGHTS**Resolved: (Mr MacLeod/Cr Thomson)****THAT speaking rights be given to the Chair of the Taupiri Community Board for the duration of this meeting.****CARRIED on the voices****RCBI705/02****DISCLOSURES OF INTEREST**

There were no disclosures of interest.

CONFIRMATION OF MINUTES**Resolved: (Mr Oosten/Mr MacLeod)****THAT the minutes of a meeting of the Raglan Community Board held on Tuesday 14 March 2017 be confirmed as a true and correct record of that meeting.****CARRIED on the voices****RCBI705/03****SPEAKER**Tabled: Playcentre Update

Ms Williams, representing Waikato Playcentre Association, and Ms Bull representing Raglan Playcentre were in attendance to address the Board regarding plans for a new playcentre in Raglan. A power point was provided as part of the presentation.

REPORTSRaglan Chamber of Commerce Update

Agenda Item 6.1

Cr Thomson and Mrs Parson declared a conflict of interest and did not vote on this item.

Ms Flynn introduced herself to the board as the co-chair of the Chamber of Commerce and provided an update of the Raglan Action Tourism Plan. She spoke of the members working together to support businesses and events in the community.

Resolved: (Mr MacLeod/Mrs Kereopa)**THAT the report from the Chairperson be received.****CARRIED on the voices****RCBI705/04**

Discretionary Fund Report to 27 April 2017
Agenda Item 6.2

Resolved: (Mr MacLeod/Mr Vink)

THAT the report from the General Manager Strategy & Support be received.

CARRIED on the voices

RCBI705/05

Raglan Coastal Reserves Advisory Committee Minutes 13 March and 10 April 2017
Agenda Item 6.3

A motion was noted in the minutes dated 10 April 2017 regarding the decision on Green Wave Raglan being outside the delegated authority of the community board. Staff are to provide the operations of the Management Plan to the Coastal Advisory Committee members.

Resolved: (Mr MacLeod/Mrs Parson)

THAT the report from the General Manager Service Delivery be received;

AND THAT the Raglan Community Board requests staff make a presentation on the operations of the Management Plan to the Raglan Coastal Reserves Advisory Committee members.

CARRIED on the voices

RCBI705/06

Youth Engagement Update
Agenda Item 6.4

It was noted that Liam Dingle was unable to attend the meeting.

Resolved: (Cr Thomson/Mr MacLeod)

THAT the report from the General Manager Strategy & Support be received.

CARRIED on the voices

RCBI705/07

Raglan Issues and Works Report
Agenda Item 6.5

Resolved: (Mr Oosten/Mrs Kereopa)

THAT the report from the General Manager Strategy & Support be received.

CARRIED on the voices

RCBI705/08

Waters Performance Dashboard

Agenda Item 6.6

This item was considered in conjunction with the above item [Raglan Issues and Works Report, RCBI 705/04/7 refers] and was withdrawn from the agenda.

Raglan Kopua Holiday Park Summary Financial Statement

Agenda Item 6.7

This item was withdrawn from the agenda.

Chairperson's Report

Agenda Item 6.8

The Chair provided an overview of current issues:

- LTP Seminar 'Looking at Ourselves'
- Good feedback from consultation with public on the roadshows
- Major concerns with wastewater project.

Councillor's Report

Agenda Item 6.9

Cr Thompson took her report as read and spoke on key highlights.

Resolved: (Cr Thomson/Mr MacLeod)

THAT the report from Cr Thomson be received.

CARRIED on the voices

RCBI 705/09

Board Members' Report

Agenda Item 6.8

Board members reported on the following issues:

- Raglan Naturally – report required from steering group on milestone delivery and identified stakeholders, plan in time for engaging with different stakeholders.

Public Forum

Agenda Item 6.11

The following topics were discussed during the Public Forum held prior to the commencement of the meeting:

Open Meeting

To	Raglan Community Board
From	Tony Whittaker General Manager Strategy & Support
Date	30 May 2017
Prepared by	Julienne Calambuhay Management Accountant
Chief Executive Approved	Y
Reference/Doc Set #	GOV0507 / 1731018
Report Title	Discretionary Fund Report to 30 May 2017

1. EXECUTIVE SUMMARY

To update the Board on the Discretionary Fund Report to 30 May 2017.

2. RECOMMENDATION

THAT the report from the **General Manager Strategy & Support** be received.

3. ATTACHMENTS

Discretionary Fund Report to 30 May 2017

RAGLAN COMMUNITY BOARD DISCRETIONARY FUND 2016/2017

		1.206.1704
2016/17 Annual Plan		14,271.00
Carry forward from 2015/16		6,718.00
Total Funding		20,989.00
Expenditure		
24-Jun-2016 Raglan House - towards the cost of hosting a two-day workshop on suicide prevention and awareness	RCBI603/06/3	2,000.00
29-Aug-2016 Raglan Naturally celebration - Raglan Ink Ltd advertising	RCBI608/04/1	166.00
30-Aug-2016 Raglan Naturally celebration - True Food Ltd catering	RCBI608/04/1	695.65
31-Aug-2016 Raglan Naturally celebration - projector hire	RCBI608/04/1	21.74
17-Nov-2016 Raglan Mountain Bike Club - Wainui Reserve mountain bike tracks	RCBI611/11/3	787.75
08-Nov-2016 Raglan Community Arts Council - creative space upgrade	RCBI611/11/6	2,500.00
21-Nov-2016 Whaingaroa Environment Centre - Plastic Free Raglan project	RCBI611/11/4	3,137.00
04-Dec-2016 Raglan Lions Club - 2016 New Year's Eve parade	RCBI611/11/5	1,775.00
05-Dec-2016 Whaingaroa Environment Centre - return of funds		(500.58)
21-Mar-2017 NZCB - community board conference - airport transfers	RCBI703/03/7	39.13
13-Apr-2017 LGNZ workshop exp - B Macleod	RCBI703/03/7	100.00
16-May-2017 NZCB - community board conference - The Lodge - accommodation	RCBI703/03/7	336.96
29-May-2017 NZCB - community board conference - Air NZ - flights	RCBI703/03/7	253.74
Total Expenditure		11,312.39
Income		
Total Income		-
Net Expenditure		11,312.39
Net Funding Remaining (Excluding commitments)		9,676.61
Commitments		
09-Aug-2016 Raglan Naturally celebration (RCBI608/04/1)	1,000.00	
Less: Expenses	883.39	116.61
08-Nov-2016 Raglan Community Arts Council - commitment to a project subject to funding available from Council (RCBI611/11/6)		5,000.00
14-Mar-2017 Raglan Junior Soccer Club - 2 new football goal posts and net sets (RCBI703/03/3)		1,558.98
Total Commitments		6,675.59
Net Funding Remaining (Including commitments) as of 30 May 2017		3,001.02

Open Meeting

To	Raglan Community Board
From	Tony Whittaker General Manager Strategy & Support
Date	15 May 2017
Prepared by	Lianne van den Bemd Community Development Advisor
Chief Executive Approved	Y
Reference #	CDR0502
Report Title	Project Accountability Forms

1. EXECUTIVE SUMMARY

The purpose of this report is to present the project accountability forms for projects that have been approved for grant funding by the Raglan Community Board.

This is the Second of a bi-annual report to the Board. The respective forms are attached to this report.

2. RECOMMENDATION

THAT the report from the **General Manager Strategy & Support** be received;

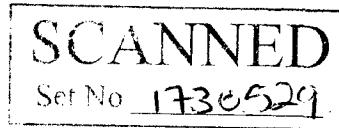
AND THAT the Raglan Community Board notes that the following amounts have been spent:

Raglan Mountain Biking Club	Design and printing of maps and brochures	\$787.75
Whaingaroa Environment Centre	Plastic Bag free Raglan Project	\$3,137.00
Raglan Museum	Back to School exhibition	\$3,087.83

3. ATTACHMENTS

1. Whaingaroa Environment Centre
2. Raglan Museum
3. Raglan Mountain Biking Club

30 MAY 2017



Waikato District Council



Funding Project Accountability

All successful applicants must complete a project accountability report within 2 months of the completion of the event/project before being eligible for further funding.

Grant received from Raglan Community Board committee/board
 Organisation/ Initiative name W.E.C. - Plastic Bag Free Raglan project
 Postal address P.O. Box 227, Raglan 3265
 Physical address Town Hall, Bow St, Raglan
 Contact person June Penn Phone 021123998 / 078250480

Amount of funding you received from Waikato District Council \$ 3137.00
 How the funding received was spent Education "Plastic Free Kids"
• Accommodation Campaign - Info for visitors
 Please provide receipts for all associated cost. Refer "Budget Actual" and
Attached. "Expenses Education & Accommodation"

When did your event/project take place November 2016 - January 2017
 How many people attended your event/project Students: 406
Main Accommodation Providers: 29

Comment on the success of your event/project and describe the benefits for those involved:

1. Education: Experienced waste educator Matua X-Man delivered the PBFR education modules with fun, flair & practical interactive hands on exercises. This was very well received by all 5 schools in the catchment; the kids really "get it" & can now make their own reusable bags!

2. Accommodation campaign: concentrated on the largest providers. Provision of quality materials - Posters (x2), Handouts/flyers for kitchen areas, DLE's for info packs. Accom owners were delighted to have this information to educate & inform visitors about PBFR. Randart of materials.

How did your project contribute to the community's wellbeing (ie social, economic, environmental and/or cultural wellbeing) (See overleaf)

1. Enabled schools to be involved in PBFR, enabled children to understand why plastic is such a problem for their future well-being; & what to do about it.
 2. Accom - meant that a large portion of visitors over the summer knew what was happening & why

Which of the nine Community Outcomes for the Waikato District did this project contribute to and how: (See Information below)

Educated & Green Waikato
 - Information & advice on how to do without single use plastic bags enables community & visitors to protect our beautiful wild spaces, marine life, & health of current & future generations.

I hereby declare that the information supplied here on behalf of our organisation is correct. We understand that the information supplied in this application will become public information. We consent to the Waikato District Council collecting the personal contact details provided in the project report and using these details. This consent is given in accordance with the Privacy Act 1993.

Name June Penn

Position in organisation Project Manager - Plastic Bag Free Raglan

Signature J. Penn

Date 11/05/17

WAIKATO DISTRICT - COMMUNITY OUTCOMES

ACCESSIBLE WAIKATO - A district where the community's access to infrastructure, transport and technology meets its needs.

ACTIVE WAIKATO - A district that provides a variety of recreation and leisure options for the community.

EDUCATED WAIKATO - A district where education options are varied, and allow our community to be skilled for work and life.

GREEN WAIKATO - A district where our natural resources are protected, developed and enhanced for future generations.

SAFE WAIKATO - A district where people feel safe and supported within their communities, and where crime is under control.

SUSTAINABLE WAIKATO - A district where growth is effectively managed.

THRIVING WAIKATO - A district where business and industry are encouraged and supported and employment contributes to a successful local economy.

VIBRANT WAIKATO - A district where our heritage and culture are recognised, protected and celebrated.

WELL WAIKATO - A district where people can access quality community health and care services.

WAIKATO DISTRICT - COMMUNITY WELLBEINGS

SOCIAL - The Royal Commission on Social Policy defined 'social well being' as concerned with ensuring people have 'a voice in their future, choice in their lives, and a sense of belonging that affirms their dignity and identity'.

ECONOMIC

Examples of the types of impacts and activities include:

- the allowable use of land through the District Plan
- the provision of infrastructure and regulation of certain activities
- the establishment of, and support for, a regional tourism organisation

CULTURAL - For the Ministry for Culture and Heritage, cultural well-being is defined as: The vitality that communities and individuals enjoy through:

- participation in recreation, creative and cultural activities; and the freedom to retain, interpret and express their arts, history, heritage and traditions.

ENVIRONMENTAL - Environmental wellbeing under the LGA is defined by what environmental outcomes your community wants to achieve, and how they prioritise the actions to achieve them

0800 492 452

■ If calling from overseas +64 7 824 8633
 ■ publicenquiries@waikato.govt.nz

■ www.waikatodistrict.govt.nz
 ■ www.facebook.com/WaikatoDistrictCouncil

Postal Address
 Waikato District Council
 P.O. Box 134
 Ngāruawāhia 3741

Huntly Office
 12 Main Street
 Huntly

Ngaruawahia Office
 10 Gales Street
 Ngāruawāhia

Raglan Office
 7 Bow Street
 Raglan

Te Kauwhata Office
 Main Road
 Te Kauwhata

Tuakau Office
 11 Florence Road
 Tuakau

RECEIVED

17 NOV 2016



Waikato District Council



Funding Project Accountability

All successful applicants must complete a project accountability report within 2 months of the completion of the event/project before being eligible for further funding.

Grant received from RAGLAN COMMUNITY committee/board

Organisation/ Initiative name RAGLAN MUSEUM

Postal address 15 WAINUI RD RAGLAN 3265

Physical address " " " "

Contact person PATRICK DAY Phone 07 8258416

Amount of funding you received from Waikato District Council \$ _____

How the funding received was spent SEE ATTACHED SHEETS

Please provide receipts for all associated cost.

When did your event/project take place _____

How many people attended your event/project _____


Comment on the success of your event/project and describe the benefits for those involved:

Informational sheet supplied see attached.

How did your project contribute to the community's wellbeing (ie social, economic, environmental and/or cultural wellbeing) (See overleaf)

Which of the nine Community Outcomes for the Waikato District did this project contribute to and how: (See Information below)

I hereby declare that the information supplied here on behalf of our organisation is correct. We understand that the information supplied in this application will become public information. We consent to the Waikato District Council collecting the personal contact details provided in the project report and using these details. This consent is given in accordance with the Privacy Act 1993.

Name PATRICK DAY
 Position in organisation COMMITTEE MEMBER
 Signature  Date 15.11.16

WAIKATO DISTRICT - COMMUNITY OUTCOMES

- ACCESSIBLE WAIKATO** - A district where the community's access to infrastructure, transport and technology meets its needs.
- ACTIVE WAIKATO** - A district that provides a variety of recreation and leisure options for the community.
- EDUCATED WAIKATO** - A district where education options are varied, and allow our community to be skilled for work and life.
- GREEN WAIKATO** - A district where our natural resources are protected, developed and enhanced for future generations.
- SAFE WAIKATO** - A district where people feel safe and supported within their communities, and where crime is under control.
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- WELL WAIKATO** - A district where people can access quality community health and care services.

WAIKATO DISTRICT - COMMUNITY WELLBEINGS

SOCIAL - The Royal Commission on Social Policy defined 'social well being' as concerned with ensuring people have 'a voice in their future, choice in their lives, and a sense of belonging that affirms their dignity and identity'.

ECONOMIC

Examples of the types of impacts and activities include:

- the allowable use of land through the District Plan
- the provision of infrastructure and regulation of certain activities
- the establishment of, and support for, a regional tourism organisation

CULTURAL - For the Ministry for Culture and Heritage, cultural well-being is defined as: The vitality that communities and individuals enjoy through:

- participation in recreation, creative and cultural activities; and the freedom to retain, interpret and express their arts, history, heritage and traditions.

ENVIRONMENTAL - Environmental wellbeing under the LGA is defined by what environmental outcomes your community wants to achieve, and how they prioritise the actions to achieve them

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Postal Address
 Waikato District Council
 Private Bag 544
 Ngaruawahia 3742

Huntly Office
 142 Main Street
 Huntly

Ngaruawahia Office
 15 Galileo Street
 Ngaruawahia

Raglan Office
 7 Bow Street
 Raglan

Te Kaurwhata Office
 1 Main Road
 Te Kaurwhata

Tuakau Office
 2 Dominion Road
 Tuakau

Raglan Museum Project Accountability

The **Back to School** exhibition opened on 17 September 2016. It is still open and will run well into this summer. The opening coincided with the celebrations for Raglan Area School's 150th anniversary. The exhibition covers all twenty of the schools, historical and contemporary, in our district.

50 people attended the opening. The exhibition has attracted 201 adults and 228 children since then. A pleasing matter is the number of school classes who have been.

The exhibition has been a grand success. It ties in with a local event, it expresses our museum's focus on the history of our district, it gives a good understanding of schooling in Raglan since the beginning and it has been very well received. School children in particular have done well as many of them have been to our mock old style classes where they have learnt many things from knuckle bones, and corporal punishment to calligraphy and the history of Raglan. We have taken our exhibition to the town with the *Raglan Chronicle* printing a series from the exhibition.

Community Wellbeing

The exhibition does well here. We fit in with **cultural wellbeing** with our showing of our 'history, heritage and traditions'. We fit in with **social wellbeing** where the exhibition and the museum generally give people 'a sense of belonging that affirms their dignity and identify.' I suggest we also fit in with **economic wellbeing**. The museum is not up there with the beach and the surf breaks but it is a decent part of the visitor experience to Raglan. We are a strong part of our tourist town.

Community Outcomes

The exhibition does well here also. We fit in with three of the community outcomes, maybe four. We help **active waikato** with our leisure time activities. We help **educated waikato** with the Back To School exhibition, indeed all our exhibits. We help **vibrant waikato** with our celebration of heritage and culture. I suggest that we also help **safe waikato** with our emphasis that Raglan is a long standing community with a great tradition of heritage and respect.

Funding

You gave us \$3,087.83. We received a further \$1,000 from the Lions Club. I attach copies of a receipt from D Signs and two from Crafty Cuts for a total of \$4,099.77. The museum, as per our budget, put in a further \$1,000 which has gone on staff wages. The museum went beyond our budget, particularly with regard to lighting.

Thank you for the grant. We would not have done the exhibition without it. It is good to have the support of the Raglan Community Board in our endeavour to keep our heritage and our taonga alive and well.

SCANNED

Set No 1730582

RECEIVED
DISTRICT COUNCIL
Te Kaitiaki o Te Taiwhiri o Waikato

30 MAY 2017

Funding Project Accountability

Waikato District Council

All successful applicants must complete a project accountability report within 2 months of the completion of the event/project before being eligible for further funding.

Grant received from RAGLAN COMMUNITY BOARD committee/board

Organisation/ Initiative name RAGLAN MOUNTAINBIKING CLUB

Postal address 10 BANKART STREET - RAGLAN 3225

Physical address 10 BANKART STREET - RAGLAN 3225

Contact details:

Name DIRK DE RUYSSCHER

Email DIRKDERUYSSCHER@YAHOO.CO.NZ Phone 021 238 0818

Amount of funding you received from Waikato District Council \$ 787.75

How the funding received was spent DESIGN AND PRINTING OF 2000 COPIES OF MAP TE ARA KAKARIKI MOUNTAIN BIKE TRAILS

NOTE:

- Provide receipts or Bank statements for all associated cost.
- Tax invoices not accepted
- Please make sure that all receipts are clear and readable, *unclear* accountability will be returned.

When did your event/project take place? TRAILS OPENED EARLY DECEMBER

How many people attended your event/project HUNDREDS SO FAR

Comment on the success of your event/project and describe the benefits for those involved:

(Please provide photo documentation of project undertaken)

ALREADY HUNDREDS OF MAPS HAVE BEEN DISTRIBUTED TO LOCALS AND VISITORS

How did your project contribute to the community's wellbeing (ie social, economic, environmental and/or cultural wellbeing) (See overleaf)

THE TRAILS PROJECT PROVIDES A SAFE ENVIRONMENT FOR PEOPLE TO RIDE BICYCLES AND BE ACTIVE

now: (see information below)

ACTIVE WAIKATO - GREEN WAIKATO - VIBRANT WAIKATO

I hereby declare that the information supplied here on behalf of our organisation is correct. We understand that the information supplied in this application will become public information. We consent to the Waikato District Council collecting the personal contact details provided in the project report and using these details. This consent is given in accordance with the Privacy Act 1993.

Name DIRK DE RUYSSCHER

Position in organisation TREASURER

Signature 

Date 19/5/2017

WAIKATO DISTRICT - COMMUNITY OUTCOMES

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ENVIRONMENTAL - Environmental wellbeing under the LGA is defined by what environmental outcomes your community wants to achieve, and how they prioritise the actions to achieve them.

Open Meeting

To	Raglan Community Board
From	Tony Whittaker General Manager Strategy & Support
Date	01 June 2017
Prepared by	Sharlene Jenkins PA General Manager Strategy & Support
Chief Executive Approved	Y
DWS Document Set #	GOV0507 / 1722159
Report Title	Raglan Works & Issues Report: Status of Items June 2017

1. EXECUTIVE SUMMARY

To update the Board on issues arising from the previous meeting.

2. RECOMMENDATION

THAT the report from the **General Manager Strategy & Support** be received.

3. ATTACHMENTS

1. Raglan Works & Issues Report: Status of Items June 2017
2. Raglan – Waters Performance Dashboard Report March – April 2017
3. Raglan Coastal Reserves Advisory Committee Terms of Reference

RAGLAN COMMUNITY BOARD WORKS & ISSUES REGISTER – 2017

Issue	Area	Action	Comments
Designated park for electric charging station	Customer Support	<p>SEPTEMBER: Parking in the CBD are at a premium. Suggest that only one carpark is designated for an electric charging station, and that it be the first carpark on the left after the Bankart Street roundabout, rather than the carpark outside of Plunket.</p> <p>NOVEMBER: The Board's preferred location is adjacent to the RSA. Craig Birkett to propose the Board's preferred location to WEL Networks. If the Board's preferred site is unsuitable, then the Board is comfortable with the Plunket site.</p> <p>DECEMBER: Could car parking lines be painted in the Plunket carpark? Aaron to provide a map of the current parking configuration.</p>	<p>SEPTEMBER: Please refer to agenda item 7.6 Designation of Parks for Electric Vehicles.</p> <p>NOVEMBER: Met with WEL Energy on 14 September 2016. Identified that there was another site at Raglan Club that the Board would like to be considered as an alternative. This site is on private property and would need to be negotiated with the land owner. This location was not considered suitable and WEL are wanting to proceed with the site that has been proposed.</p> <p>DECEMBER: To allow for the best utilisation of this area it is proposed that no markings are put in except for the one to identify the electric parking area. This has been discussed with Aaron and he has been provided with a schematic of the proposed parking bay.</p> <p>JUNE: Completed</p>
T-Bar Swing in Playgrounds	<p>Service Delivery</p> <p>Service Delivery</p> <p>Service Delivery</p>	<p>NOVEMBER: T-Bar swing still in place which needs to be removed.</p> <p>DECEMBER: Can the replacement be available for the children over the Summer i.e. before Christmas?</p> <p>MARCH: Any update?</p>	<p>NOVEMBER: T bar swings have been removed from Scout Hall on Cliff Street. All T bar swings will be replaced by late January 2017.</p> <p>DECEMBER: No availability of swings due to national recall.</p> <p>MAY: Swings throughout the District have been replaced.</p> <p>JUNE: Completed</p>

Issue	Area	Action	Comments
Traffic Count	Service Delivery	DECEMBER: 1. Is there a plan regarding which roads Council is planning to have traffic counts on? 2. Does Council analyse and plan the counts?	DECEMBER: District-wide strategy has been developed in draft, which details locations and frequency of collection (currently under review). Data collected is utilised both during the development of a forwards works programme and during any projects subsequent design stage. JUNE: Completed
Forward Works Report	Service Delivery	DECEMBER: Raised again. This is really important to this Committee. They want to understand what Council is going to be doing in their Community such that they can engage with their Community about what's coming up.	DECEMBER: See attachment – Service Delivery Projects. JUNE: Completed
Annual Plan Projects	Service Delivery	DECEMBER: Please provide a report to the Board's December meeting on the below projects so as to keep members up to date with this planned work: <ul style="list-style-type: none"> ▪ 3.7km of road resurfacing ▪ 1k of pavement renewal ▪ Vehicle pad replacement at Raglan Transfer Station ▪ Stormwater network extension and upgrade ▪ Upgrading the Wastewater Treatment Plant at Raglan ▪ Maintenance work to Raglan Wharf (under action with Cr Thomson) ▪ \$100,000 of lighting improvement 	DECEMBER: <u>3.7km of road resurfacing and 1k of pavement renewal</u> Refer above. <u>Vehicle pad replacement at Raglan Transfer Station</u> These works will be planned by Xtreme Zero Waste to suit their business with WDC being part of any decisions. <u>Stormwater network extension and upgrade</u> These works are in the investigation and planning phase and include a day lighting project. Physical works are not expected until March. <u>Upgrading the Wastewater Treatment Plant at Raglan</u> These works are in the investigation phase to improve the Suspended Solids performance of the plant. <u>Maintenance work to Raglan Wharf</u> Completed. <u>\$100,000 of lighting improvement</u> Physical works are complete. WEL Networks are planning to connect the lights on the 15th & 16th December. JUNE: Completed

Issue	Area	Action	Comments
Water Performance Dashboard Reports	Service Delivery	<p>DECEMBER: Would like some commentary around significant measures. For example: Wastewater odour, overflow and p/station.</p> <p>MAY: General Manager Service Delivery has agreed to include a comments box on the Water Performance Dashboard reports that provides commentary around trends etc</p>	<p>DECEMBER: Please supply further feedback unclear on the requirement. Happy to meet to discuss.</p> <p>MAY: This has been included in the Dashboard report.</p> <p>JUNE: Completed</p>
PRK0184/17 Kopua Domain Park newly installed lights concrete bases lodged by Kelly Murphy	Service Delivery	DECEMBER: Completed by Contractor 25/08/16, however the concrete needs to be lowered as it is a safety risk.	<p>DECEMBER: The concrete surround has been programmed to be removed before the end of November.</p> <p>JUNE: Completed</p>
Decorative Lights, Bow Street	Service Delivery	DECEMBER: Some are dangling down and not working.	<p>DECEMBER: Work completed to date was to connect them safely into the lighting column, however the light fittings are not suited to the environment and are subsequently failing. No replacement funding is available within the roading budget.</p> <p>JUNE: Completed</p>
Lorenzen Bay Road	Service Delivery	DECEMBER: The Board understands a pipe recently burst as a result of contractor activity. Keen to understand that ratepayers don't pay for that type of thing.	<p>DECEMBER: Costs associated with this repair will be invoiced to the contractor.</p> <p>JUNE: Completed</p>
Raglan Kopua Camp	Service Delivery	DECEMBER: Why don't the Minutes go to the Community Board?	<p>DECEMBER: The Raglan Community Board Chair is on the Kopua Board and provides the connection between both governance groups.</p> <p>JUNE: Completed</p>

Issue	Area	Action	Comments
Berms and Verges	Service Delivery	<p>DECEMBER: The Board would like the appropriate staff member to come and explain how the policy now works, who is eligible for an exemption, and where Council gets the berms mowed and how regularly, in those community profile areas that look untidy.</p> <p>MARCH: General Manager, Service Delivery to provide an update.</p>	<p>DECEMBER: The General Manager Service Delivery can attend meeting, if required.</p> <p>MARCH: General Manager, Service Delivery will be in attendance. Agreed that RCB will encourage Service Requests and that GM, Service Delivery will follow up.</p> <p>JUNE: Completed</p>
Soccer Fields	Strategy & Support	FEBRUARY: Cr Thomson to organise a meeting with Mr Mooar and staff re: Resurfacing of existing domains and improving drainage for developing fields at the rugby ground area.	FEBRUARY: Meeting is currently being arranged.
November Works & Issues	Strategy & Support	MARCH: Please provide a copy of the November Works & Issues report for further discussion.	<p>MARCH: Attached to March Works & Issues report.</p> <p>JUNE: Completed</p>
Rubbish overflowing and dispersing around the Kopua Domain, especially during busy periods i.e. summer and long weekends	Service Delivery	MARCH: Rubbish bins are too small to cope with demand busy periods. Preference is for rubbish to be collected at the end of the day (currently too early). Please advise collection times in Xtreme Waste contract.	<p>MARCH: Parks and Facilities will investigate issues and report back to the next meeting.</p> <p>MAY: Council staff have identified several design issues with current bins and have developed a new bin which will be trialled. New style bins will be phased into service as renewals occur.</p> <p>JUNE: Presentation to RCB by Xtreme Waste was held and Council staff have worked with them to identify several design issues with current bins and have developed a new bin which will be trialled. New style bins will be phased into service as renewals occur.</p>
Kopua Camp edge of pathways and banks	Service Delivery	MARCH: Need a solution to eroding banks where public are sliding down the banks and causing damage. Limestone rockwork has worked in other locations.	<p>MARCH: Parks and Facilities will investigate issues and report back to the next meeting.</p> <p>JUNE: Planting banks in areas of erosion will occur over the winter planting season</p>
Year to date Service Request Report	Strategy & Support	MARCH: Bullet point comment box to be provided for any issues that stand out in the data.	JUNE:

Issue	Area	Action	Comments
Road Name List	Cr Thomson and Mrs Kereopa	MARCH: Provide the Community Board with a list of Road Names to work through. MAY: Cr Thomson and Mrs Kereopa to provide some road names to the Chairperson for forwarding to Council prior to the end of the month.	MAY: Provide report to next meeting (Lisa/Rose) JUNE: Maaori Road Names List is an agenda item.
Raglan Coastal Reserves Advisory Meeting Minutes – 13 February 2017	Service Delivery	MAY: Staff to provide a copy of the Terms of Reference to the Reserves Committee members. JUNE: Staff to make a presentation on the operations of the Management Plan to the Raglan Coastal Reserves Advisory Committee members.	JUNE: Copy of Terms of Reference is attached for information.
Publicity for Meetings	Board Members	MAY: More publicity for meetings by members required i.e. Facebook.	MAY: Ongoing. JUNE: RCB to review it's Engagement Strategy.
Raglan Naturally	Board Members	JUNE: Report required from steering group on milestone delivery and identified stakeholders, plan in time for engaging with difference stakeholders	JUNE:
Raglan Naturally Funding Application	Board Members	JUNE: Funding Application to be made to Raglan Community Board.	JUNE:
Whale Bay Access Way	Parks & Reserves	JUNE: PRK0183/17 Reoccurring issue at the Whale Bay access way, needs long term solution. Running from the concrete platform at the bottom of the stairs, to the west along the top of the bank, is a huge mud puddle. It happens every winter, and something needs to be done. It is a definite hazard, and not a good look to the multitude of visitors who are using this access to surf or watch the surfers.	JUNE: Service Request raised on behalf of RCB. Allocated to Duncan MacDougall, Open Spaces Team Leader for resolution.
Cliff Street Boardwalk	Board Members	JUNE: PRK1725/17 Cliff Street Boardwalk is overgrown and is a hazard. Service Request agreed to be completed.	JUNE: Service Request raised on behalf of RCB. Allocated to Duncan MacDougall, Open Spaces Team Leaders for resolution.

ANNUAL PLAN PROJECTS

1. 3.7km of road resurfacing
2. 1k of pavement renewal
3. Vehicle pad replacement at Raglan Transfer Station
4. Stormwater network extension and upgrade
5. Upgrading the Wastewater Treatment Plant at Raglan
6. Maintenance work to Raglan Wharf (under action with Cr Thomson)
7. \$100,000 of lighting improvement

LONG TERM PRIORITY PROJECTS

1. Raglan Naturally Business Case [RCBI702/04/9]
2. Continuing development of footpaths
3. Whale Bay to Manu Bay walkway

FORWARD WORKS PROGRAMME

For the Community Board's information the forward works programme can be found at:

Programme Delivery Projects

<https://www.google.com/maps/d/viewer?mid=17xLvEAYHNRli6vhkxKejLc5z6JE&ll=-37.533917736799545%2C175.09939685000006&z=10>

Roading Projects

https://www.google.com/maps/d/viewer?mid=1_Z3x2rVXNQzUqxQVxlnDvsfXep8&ll=-37.51860014399512%2C175.10095550000005&z=9

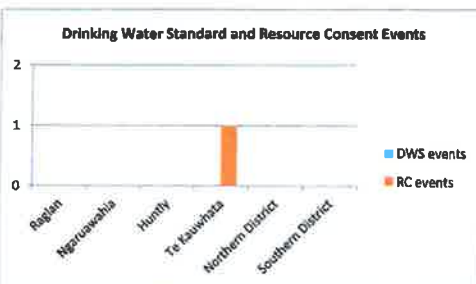
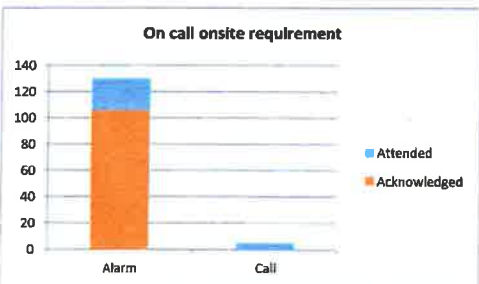
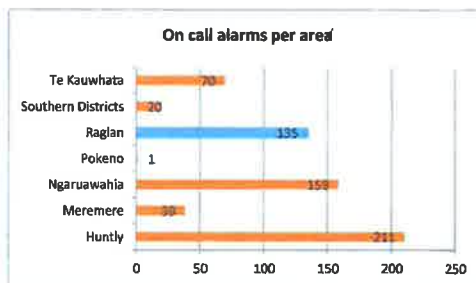
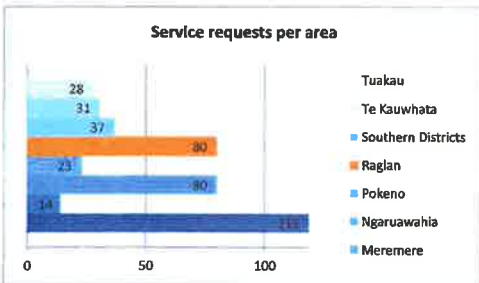
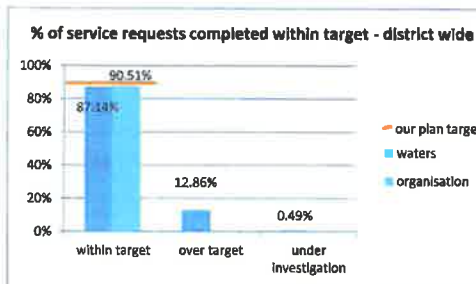
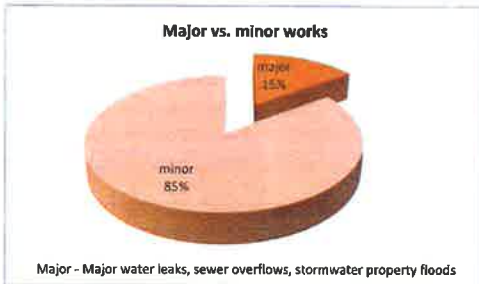
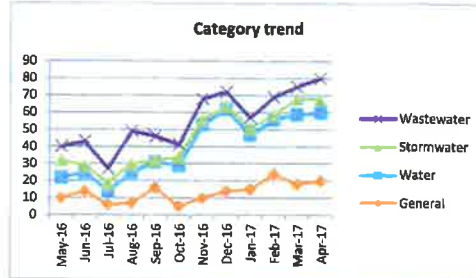
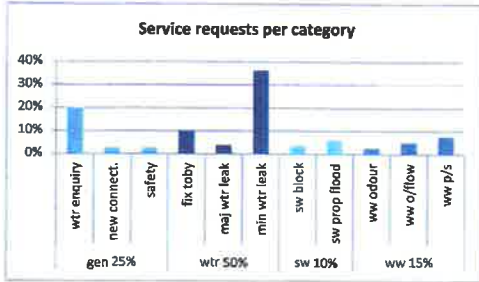
Please note that the web link is updated as projects progress.

Waters Performance Dashboard Report

Programme: Waters – Raglan
 Manager: Martin Mould

Date: March – April 17
 Version: Final

Service Requests Breakdown



Mandatory Performance Measures – district wide

Measure	Measure	March (16 th)	April	
		Measure	Measure	
Water	The number of complaints received by WDC about drinking water clarity, taste, odour, pressure, flow, continuity of supply	< 17 per 1000 connections	1.39 per 1000 connections (20 complaints)	1.60 per 1000 connections (23 complaints)
	Fault Response Times for Urgent call outs	60 minutes median	N/A	124.66 minutes
	Fault Completion Times for Urgent call outs	240 minutes median	N/A	171.66 minutes
	Fault Response Times for Non-Urgent call outs	1 day median	1.58 days	1.25 days
	Fault Completion Times for Non-Urgent call outs	5 day median	1.58 days	2.2 days
	The number of dry weather sewerage overflows from WDC wastewater system	< 5 per 1000 connections	0.27 per 1000 connections (3 complaints)	0.27 per 1000 connections (3 complaints)
Stormwater	The total number of complaints received by WDC about the waste water system	< 25 per 1000 connections	0.54 per 1000 connections (6 complaints)	0.90 per 1000 connections (10 complaints)
	Fault Response Times for Sewerage Overflows	60 minutes median	72.66 minutes	38.6 minutes
	Fault Completion Times for Sewerage Overflows	240 minutes median	159.66 minutes	189.4 minutes
	The number of flooding events (affecting habitable floors)	< 0.3 per 1000 connections	0	0
	The number of complaints received by WDC about the stormwater system	< 4 per 1000 connections	0.67 per 1000 connections (9 complaints)	0.82 per 1000 connections (11 complaints)
	Median Fault Response Times to attend a flooding event	8 hours	N/A	NA

Number of Service Requests

	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	YTD
Wtr enquiry	8	8	4	4	15	2	7	11	11	19	16	16	121
New connect.	1	5	2	2		3	3	2	3	4	1	2	28
Safety	1	1		1	1			1	1	1	1	2	10
Toby repair	1	1	1	2	2	4	8	6	8	5	5	8	51
Major wtr leak				4		3	3	4	5	4	4	3	30
Minor wtr leak	7	8	5	8	9	14	27	32	14	19	26	29	198
No water	3	2		2	2	3	4	4	3	2	3		28
Wtr quality			1	1			1	2			3		8
Wtr quantity	1		1	1	2				2	2			9
SW block	3	3	3	2	1	1	2	1	4	3	3	3	29
SW drain	2		1	1			1					1	6
SW property flood	5	1	1	2		4		1			5	5	24
WW odour		2	1			2	2	1			1	2	11
WW overflow		2		3	2		4	2		10	3	4	30
WW p/station	8	10	7	16	12	5	6	5	6		3	6	84

Comments

Pumpstation service requests – x5 relating to alarms sent from pumpstations that required servicemen attendance and were repaired same day or immediately following

Overflow service requests – x4 largely resulting from surface flooding during rain events, with no discharge to stormwater drains, all were attended by servicemen within the hour

Mandatory performance measures – the teams have worked hard to keep as close to the measures as possible, as the rain events and cyclones ease off our stars are coming back into line

Service request completion rates – dropped due to increased load of requests relating to weather events across the district

Drinking Water Standards and Resource Consent Events – none for Raglan

DWS Event – compliance measure transgression requiring the Drinking Water Assessor to be notified, transgression is not the same as non-compliant

RC Event – breach of resource consent condition that requires WRC to be notified, this is not necessarily a measure of overall compliance for the year and excludes WWTP laboratory results outside of consent conditions

RAGLAN COASTAL RESERVES ADVISORY COMMITTEE

Pursuant to Clause 30 of Schedule 7 of the Local Government Act 2002 the Waikato District Council establishes an Advisory Committee to be known as the Raglan Coastal Reserves Advisory Committee, to operate according to the following Terms of Reference:

I Functions and Responsibilities

The objectives of the Committee are:

- (a) To provide advice to the Raglan Community Board concerning the strategic management and capital development of Wainui Reserve, Manu Bay Recreation Reserve, Te Kopua Domain (excluding the Raglan Kopua Holiday Park), and Whale Bay Recreation Reserve (“the Raglan coastal reserves”).
- (b) To provide advice to the Raglan Area Office in respect of the scheduling of events at the Raglan coastal reserves provided that the Manu Bay Recreation Reserve Event Rules shall continue to apply in respect of events which take place at Many Bay Recreation Reserve.
- (c) To consult with relevant stakeholders and the Raglan community, in order to provide informed advice to the Raglan Community Board.
- (d) The Committee shall not undertake any activities associated with its functions which may result in Council expenditure, unless such expenditure has been authorised by the Waikato District Council.
- (e) To ensure appropriate health and safety systems are in place and operating for any works undertaken at the direction of the Committee.

2 Membership

- (a) The Committee shall consist of:

Appointments confirmed 1 November 2016

- i) The Raglan Ward Councillor
- ii) Raglan Community Board Chairperson
- iii) One member of the following organisations, appointed by the Waikato District Council:

<ul style="list-style-type: none"> ▪ Friends of the Wainui Reserve ▪ Tainui Awhiro Ngunguru Te Po ▪ Nga Uri o Maahanga Trust ▪ Raglan Sports Fishing Club ▪ Point Boardriders Club Incorporated ▪ The Manu Bay Advisory Group ▪ Raglan Surf Lifesaving Amenities Trust ▪ Raglan Surf Lifesaving 	<ul style="list-style-type: none"> Pablo Rickard Ross Hodder Angeline Greensill Sheryl Hart Deane Hishon Shane Gold Liz Amoore Ann Snowden
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- iv) Any one representative from any other organisation that the Council thinks fit
- v) Two representatives of the Raglan general community, appointed by the Council.

Lifesaving Club:
Frank Turner

- (b) The Committee shall appoint two co-Chairpersons from within its membership.
- (c) One Chairperson shall be an Iwi representative
- (d) The Committee shall elect executive officers from within its membership, as it considers necessary.
- (e) A Committee member may resign from office, or be removed from office on the unanimous resolution of other members and endorsement of that resolution by the Council.
- (f) The Council shall appoint new members to fill vacancies.
- (g) The Council may discharge the Committee if it considers that the Committee is inadequately performing its responsibilities.
- (h) All committee members shall have equal voting powers and act in good faith.

3 Procedural Matters

- (a) The Committee shall hold at least three meetings per year, taking into account the timing of the preparation of the Annual Plan and/or Long-Term Plan and Waikato District Council's budgetary cycle.
- (b) In addition to the meetings held in accordance with clause 3(a) above, the Committee shall hold special meetings if required by the Council.
- (c) The Committee shall keep minutes of each committee meeting and shall forward copies of the minutes to the Raglan Community Board and the Council within one calendar month from the meeting date.
- (d) Meetings shall be held in a manner acceptable to the committee, but in the event of any dispute arising the committee shall follow the Council's approved Standing Orders.

4 Changes to Terms of Reference

- (a) The Council may amend these terms of reference, provided that prior consultation has been undertaken with Raglan Coastal Reserves Advisory Committee.

5 Council Responsibilities

- (a) The Council shall provide information concerning strategic management issues at the reserves referred to in clause 1(a) above to the Committee, for the Committee's comments and recommendations before a decision is made by the Council.
- (b) The Council shall provide administrative support to the Committee, if required, to enable the Committee to operate effectively. The Committee shall supply its own minute taker (as per clause 3(c) above).

- (c) All members to be appointed by the Council shall be appointed within eight weeks from the date of the establishment of the Committee by Council resolution.
- (d) If a dispute arises concerning these terms of reference, the matter shall be referred to the Council for determination.

Open Meeting

To	Raglan Community Board
From	Tony Whittaker General Manager Strategy & Support
Date	01 June 2017
Prepared by	Sharlene Jenkins PA to General Manager Strategy & Support
Chief Executive Approved	Y
Reference #	GOV0507
Report Title	Year to Date Service Request Report

1. EXECUTIVE SUMMARY

To update the Board on the Year to Date Service Request Report for Raglan.

2. RECOMMENDATION

THAT the report from the General Manager Strategy & Support be received.

3. ATTACHMENTS

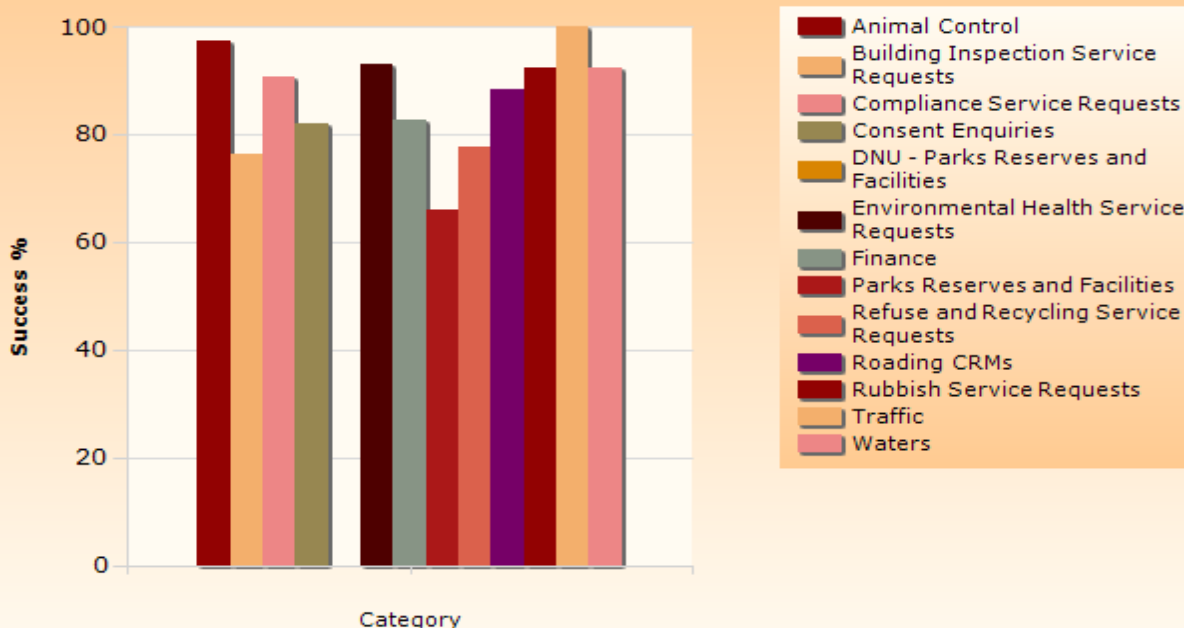
Year to Date Service Request Report for Raglan.

Date Range: 01/07/2016 to 31/05/2017

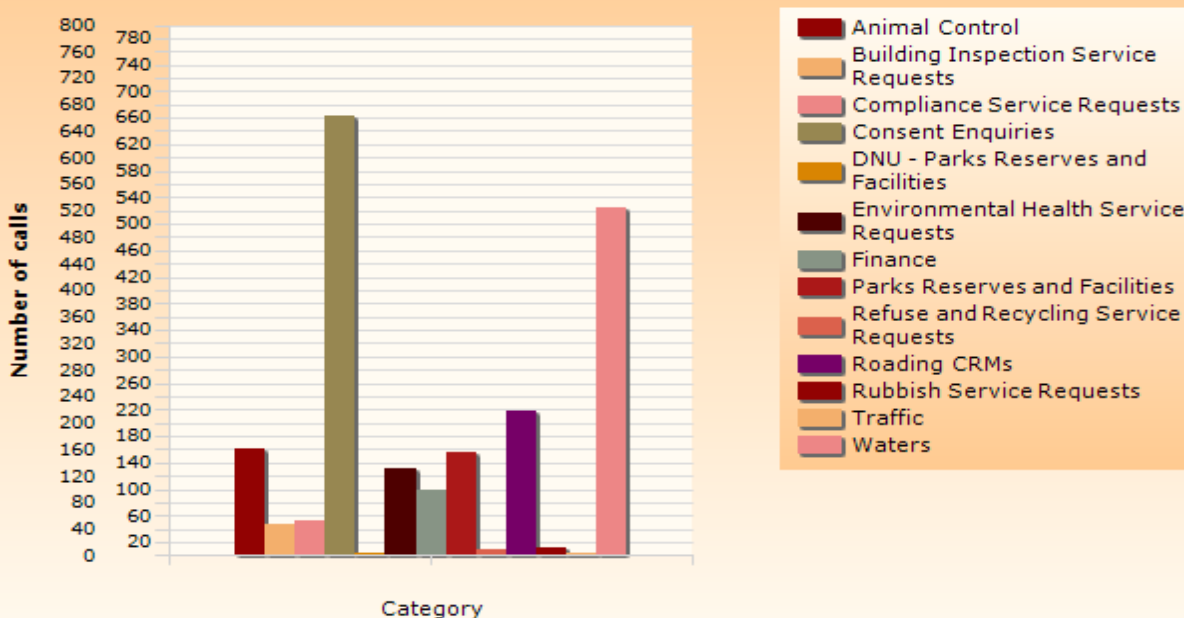
The success rate excludes Open Calls as outcome is not yet known.

6/1/2017 3:55:29 PM

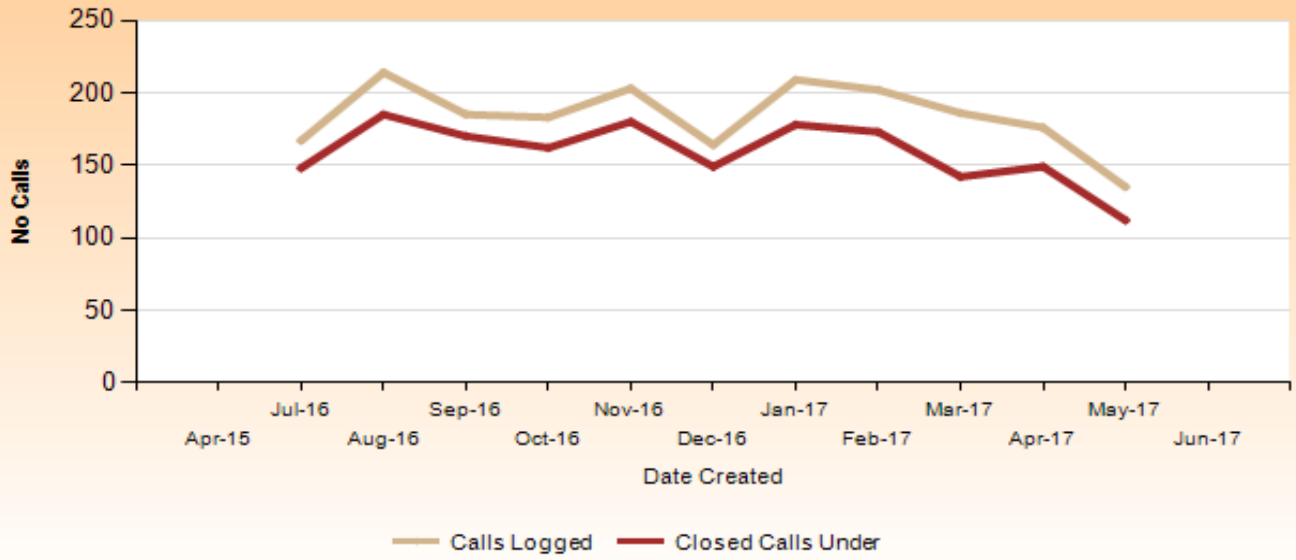
Call Completion % Success by Type



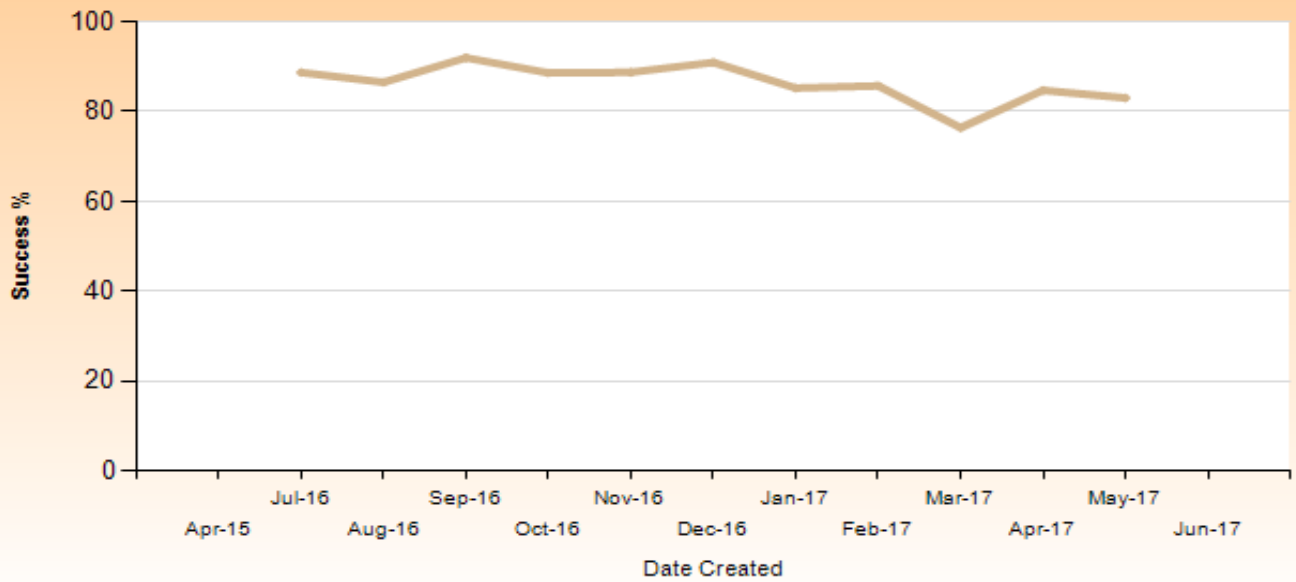
Number of Calls logged by Type



Volume of Calls Closed vs Calls Closed in Time



Completion Success per month



			Open		Closed		
Closed Calls are those calls logged during the time period that are now closed.	Open Calls are all the calls open for the ward and may have been logged at any time.	Number of Calls	Open Calls Over	Open Calls Under	Closed Calls Over	Closed Calls Under	Success Rate
Animal Control							
	Summary	162		2	4	156	97.50%
	Animal Charges	16				16	100.00%
	Dog / Cat Trap Required	2		2			NaN
	Dog Property Visit	25			1	24	96.00%
	Dog Straying - Current	22				22	100.00%
	Dog Straying - Historic	21			1	20	95.24%
	Dog Welfare - Immediate threat to life	1				1	100.00%
	Dog Welfare - Not immediate threat to life	2				2	100.00%
	Dog/Animal Missing	19				19	100.00%
	Dogs Aggression - Current	12			1	11	91.67%
	Dogs Aggression - Historic	9				9	100.00%
	Dogs Barking Nuisance	31			1	30	96.77%
	Livestock Trespassing - Current	2				2	100.00%
Building Inspection Service Requests							
	Summary	46		12	8	26	76.47%
	Building Inspection Service Requests	46		12	8	26	76.47%
Compliance Service Requests							
	Summary	54			5	49	90.74%
	Compliance - Animal By Law	2				2	100.00%
	Compliance - Unauthorised Activity	40			1	39	97.50%
	Illegal parking	12			4	8	66.67%
Consent Enquiries							
	Summary	663		6	118	539	82.04%
	Land Hazard Enquiries	2				2	100.00%
	Onsite Services	38			11	27	71.05%
	Planning Process	46			9	37	80.43%
	Property Information Request	170		1	5	164	97.04%
	Zoning and District Plan Enquiries	407		5	93	309	76.87%
DNU - Parks Reserves and Facilities							
	Summary	1	1				NaN
	Trimming of vegetation - Urban	1	1				NaN
Environmental Health Service Requests							
	Summary	131			9	122	93.13%
	Environmental Health Complaint	13			5	8	61.54%
	Noise Complaint - Environmental Health	11			1	10	90.91%
	Noise complaints straight to contractor	107			3	104	97.20%
Finance							
	Summary	99			17	82	82.83%
	Rates query	99			17	82	82.83%

Parks Reserves and Facilities	Summary	157	1	9	50	97	65.99%	
	Parks & Reserves - Beach Issues	3			1	2	66.67%	
	Parks & Reserves - Boat Ramp and Jetty issues	2			1	1	50.00%	
	Parks & Reserves - Buildings	9			3	6	66.67%	
	Parks & Reserves - Cemetery Complaints (not mowing	1			1		0.00%	
	Parks & Reserves - Council owned land	4			1	3	75.00%	
	Parks & Reserves - Graffiti	8			4	4	50.00%	
	Parks & Reserves - Non-urgent Public Toilet Issues	2				2	100.00%	
	Parks & Reserves - Park Furniture	6		1	2	3	60.00%	
	Parks & Reserves - Raglan Wharf Issues	2			1	1	50.00%	
	Parks & Reserves - Reserve Issues	99		8	33	58	63.74%	
	Parks & Reserves - Urgent Public Toilet Issues	6			3	3	50.00%	
	Parks & Reserves-Council owned buildings on reserv	15	1			14	100.00%	
	Refuse and Recycling Service Requests	Summary	10	1		2	7	77.78%
		New collections	1			1		0.00%
Recycling Not Collected		1				1	100.00%	
Refuse - Non-Collection		3	1		1	1	50.00%	
Refuse & Recycling Enquiries		5				5	100.00%	
Roading CRMs	Summary	219	1	18	23	177	88.50%	
	Emergency Events - 1 Hr Response	1				1	100.00%	
	Footpath Maintenance - Non_Urgent	12		1	2	9	81.82%	
	New Vehicle Entrance Request	7		2		5	100.00%	
	Request 4 new street light path sign etc	16		1	5	10	66.67%	
	Road Culvert Maintenance	47		6		41	100.00%	
	Road Marking Sign & Barrier Maint Marker Posts	7			1	6	85.71%	
	Road Safety Issue Enquiries	5			1	4	80.00%	
	Roading Work Assessment Required - OnSite 5WD	52		4	4	44	91.67%	
	Routine Roding Work Direct to Contractor 5WD Comp	21	1	2	3	15	83.33%	
	Street Light Maintenance	11		2		9	100.00%	
	Urgent - Footpath Maintenance	5				5	100.00%	
	Urgent Roding Work 4Hr Response	20			2	18	90.00%	
	Vegetation Maintenance	15			5	10	66.67%	
	Rubbish Service Requests	Summary	13			1	12	92.31%
Abandoned Vehicle		9			1	8	88.89%	
Illegal Rubbish Dumping		4				4	100.00%	
Traffic	Summary	2				2	100.00%	
	Safety issue	2				2	100.00%	

Waters							
Summary	524	1	5	39	479	92.47%	
3 Waters Enquiry	92		1	10	81	89.01%	
3 Waters Safety Complaint - Non Urgent	6	1			5	100.00%	
3 Waters Safety Complaint - Urgent	1				1	100.00%	
Drinking water billing	37		1		36	100.00%	
Drinking Water Final Meter Read	5				5	100.00%	
Drinking Water Major Leak	20			4	16	80.00%	
Drinking Water minor leak	141		1	6	134	95.71%	
Drinking Water quality	3			1	2	66.67%	
Drinking Water Quantity/Pressure	8			1	7	87.50%	
Fix Water Toby	41			1	40	97.56%	
New Drinking Storm Waste water connections	23				23	100.00%	
No Drinking Water	17				17	100.00%	
Stormwater Blocked pipe	22			9	13	59.09%	
Stormwater Open Drains	8			1	7	87.50%	
Stormwater Property Flooding	15		2		13	100.00%	
Stormwater Property Flooding Urgent	1			1		0.00%	
Wastewater Odour	7				7	100.00%	
Wastewater Overflow or Blocked Pipe	16			3	13	81.25%	
Wastewater Pump Alarm	10			2	8	80.00%	
Waters Pump Station jobs - only for internal use	51				51	100.00%	
Total	2081	5	52	276	1748	86.36%	

Open Meeting

To	Raglan Community Board
From	Cr Lisa Thomson Raglan Ward Councillor
Date	1 June 2017
Prepared by	Rose Gray Council Support Manager
Chief Executive Approved	Y
Reference #	GOV0507
Report Title	Road Names

I. EXECUTIVE SUMMARY

At the meeting held in March 2017, members were requested to provide a further 10 names to Council including 3 Iwi themed names. The following names have been suggested to be included in the road names list in addition to the attached road names:

- Koata (ki Whaingaroa), Kahu, Tahau, Te Kore, Pukoro, Te Ikaunahi, Tira, Heke, Rua Aruhe, Hounuku, Te Paetoka, Te Karu.

2. RECOMMENDATION

THAT the report from Cr Thomson, Raglan Ward Councillor, be received;

AND THAT a further 10 names be provided to Council including at least 3 Iwi themed names in the new list.

3. ATTACHMENTS

- Current road names list
- Additional road names for consideration

Proposed Road Names for Use in Future Subdivisions – Current List

ID	Name	Reason	Location of duplicate or similar sounding name in NZ	Title exclusions
	Significant Raglan family name Theme			
1	Petchell	Family name of Raglan general Merchants 1923-2003.	None	None
2	Amoore	Family name of Raglan garage owners 1937-1975.	One duplicate in Mamaku. Duplicate disregarded due to generous separation distance to one duplicate.	None
	Significant Raglan person Theme			
3	Edwin Watkins	Early Raglan pioneer 1902 to about 1914.	None	None
4	Mataira	Named after Raglan author – Dame Katerina Te Heikoko Mataira	Two NZ duplicates, Nuhaka and Tologa Bay. Duplicates disregarded due to generous separation distance to two duplicates.	None
	Raglan family name Theme we can't have			
	101	Bates	Raglan General carriers.	Duplicated in Tamahere. Rejected due to close proximity of duplication.
	102	Stephens	Raglan Bakers.	Five NZ duplicates. Rejected because of existing duplicates.

ID	Name	Reason	Location of duplicate or similar sounding name in NZ	Title exclusions
	Significant Raglan person whose names we can't have			
103	Jack Hartstone	Owner of Raglan fishing company	Hartstone duplicated in Te Kowhai. Rejected because variations of existing names with close proximity not allowed.	
104	Vernon	Historian and author	Duplicated in Auckland and Thames. Rejected because we already have two duplicates in close proximity.	Can still consider adding given name from known initials -R.T. – to create distinction.
105	Corlett	First teacher in Raglan	Five NZ duplicates. Rejected because of existing duplicates.	Can still consider adding given name to create distinction.
106	Pegler	One of the first teachers	Three NZ duplicates. Rejected because of existing duplicates.	Can still consider adding given name from known initials –J.N. – to create distinction.
107	Peter Miller	Early raglan surfer	Duplicated in Pokeno and Mangatangi. Rejected because variations of existing names with close proximity not allowed.	
108	Penman	Raglan doctor	Duplicated in Huntly. Rejected because duplications of existing names in close proximity not allowed.	
109	Cresswell	Raglan musician	Five NZ duplicates - all in South Island. Rejected because of existing duplicates.	We could add Clarrie and create distinction. No close proximity duplicates exist.

Under the guidelines for the selection of road names:

“Names must not be a duplicate of any existing roads and preferably no duplicate of any name occurring within surrounding districts, including Hamilton”.

“Names should usually have brevity (restricted to one word) and be easily and readily pronounced.”

Further Road Names for Consideration

Names: Whaingaroa

Rangatahi: Raumatirua (Twice summer)
 Hoehoeata (wetland)
 Pukewhau (hill covered with whau trees)
 Waiwhero
 Omahina (name of channel off Opotoru)
 Waipatukahu (first flour and flax mill 1874ish) owned by Maori at Rangitahi
 leased out to Duncan and Mitchell
 Wetini Mahikai (Tainui chief and owner of block)
 Waiwhatawhata (stream)
 Patahi (tupuna through which block was originally claimed)

Rakaunui means heavily forested trees recorded there are: Miro, Puriri, Rimu, Akaaka
 (timber mills were operating there)

Raglan place names

Koata (tupuna of all hapu Te Kopua to coast)
 Pumatoto (Ngati Hourua/Mahanga chief)
 Huia (Ngati Koata chief)
 Tuirirangi (high chief of west coast, recognised by all coastal hapu and related to all including
 Hourua/Mahanga
 Putoetoe (original name of township)
 Pirihira (woman of high rank who sold land around Whaingaroa belonged to Tainui and
 Hourua/Mahanga
 Taikarekare (rippling tides/waters name of Wallis's section Cliff St)

Open Meeting

To	Infrastructure Committee Raglan Community Board
From	Tim Harty General Manager Service Delivery
Date	1 June 2017
Prepared by	Karen Bredesen PA/Business Support Team Leader
Chief Executive Approved	Y
Reference #	INF 2017 (27/06/2017); RCB 2017 (13/06/2017)
Report Title	Raglan Kopua Holiday Park Board of Management Six Monthly Report

1. EXECUTIVE SUMMARY

Please see attached the Raglan Kopua Holiday Park Board of Management Six Monthly Report for information.

2. RECOMMENDATION

THAT the report from the **General Manager Service Delivery** be received.

3. ATTACHMENTS

- Raglan Kopua Holiday Park Board of Management Six Monthly Report

TO	Infrastructure Committee Raglan Community Board
DATE	3 March 2016
FROM	Colin KM Chung Chairperson Raglan Kopua Holiday Park Board of Management
SUBJECT	Raglan Kopua Holiday Park <u>March Meeting</u> Chairperson's Seven Monthly Report July – 31 January

PURPOSE OF REPORT

The purpose of the Chairperson's Six Monthly report is to keep the Infrastructure Committee/Raglan Community Board of the Waikato District Council fully informed of all significant issues/activities of the Raglan Kopua Holiday Park.

REPORT

Introduction

This report presents a summary of the main issues/activities for the period | July–31 January 2017 and for the most part (sales and net surplus) we are slightly ahead of the previous year.

Issues:

It has been a good first half of the financial year, although full of surprises and challenges. Sales has been up slightly over the same period the previous year and for the most part of winter and spring, time and energy was spent on maintenance and capital works projects.

In early December, Rob and Mary Clark gave their notice to leave and this was accepted by the Board and Council to begin immediately on the 13th. As this was a critical prep time to ready the park for the summer rush, it was fortunate that our current Assistant Manager, Jo Hamblyn and the senior office clerk/Papahua Sales Coordinator, Haven Tahere, were keen and able to take up the challenge. Their work ethic, attention to detail, good customer relations and coordination made for a very smooth running summer rush and holiday period. Even though quite a few booking errors were made by the old system and management resulting in \$1000's of dollars in refunds and ruffled feathers, our "dynamic duo" smooth the feathers and was able to calm the anxieties and correct or rectify all those booking mistakes. Although this was one of the wettest and coldest start to summer that we have seen in many years, this past 7 months have gone quite well. Our busy summer period started well with good December sales starting earlier than last year and with January having a couple periods of heavy rain effecting earlier departures, new arrivals kept our park quite full and we were still able to squeeze another 8% growth during this busy period. Although we anticipated a slump in sales due to all those rainy spells and unusually cooler weather, surprisingly we netted an increase of 16% growth over last year January's results. With campers very happy with the service and pleasant smooth running of the park, we once again had many re-bookings, good comments and ended this period on a very high note.

Budget/Financial Performance:

We have had a slight increase in sales of 7.7% even though Council took away the \$10,000+ mowing contract that we had for over 15 years. With operating costs increasing by \$56,000 (security costs doubled over last year), we were still able to manage a 25% net after depreciation and best last year's performance by 11%. This resulted for the period ending 31 January 2017, with a working capital of \$993,058 and a net worth of just under \$3.8M.

Capital Works/Projects:

The capital improvement budget for this year is \$445,326 with a major part (\$120,000) going to the park's contribution to the Multi-Purpose Building fund (\$881,858 held over from last year) and not much spent before the summer rush on improvements & upgrading of facilities and planned annual maintenance (\$60,000).

Capital Expenditure Analysis year-to-date

Description of work	Carried forward	Forecast cost*	Actual cost to date	Balance to expend
Multi purpose hall	\$881,858	\$120,000	\$0	\$1,001,858
BMX Track Amenities / Upgrade track &	\$0	\$85,000	\$0	\$85,000
Meters for powered sites	\$0	\$64,126	\$0	\$64,126
Seal roads, kerbing, carpark area, bollards	\$0	\$80,000	\$60,076	\$19,924
Par course upgrade & climbing wall	\$0	\$40,000	\$0	\$40,000
Heritage Trail	\$0	\$5,000	\$0	\$5,000
Shed extension to provide vehicle cover	\$0	\$5,000	\$0	\$5,000
Carpark upgrade including bollards	\$0	\$20,000	\$0	\$20,000
Revamp main kitchen and internet room	\$0	\$25,000	\$0	\$25,000
Car wash area	\$0	\$1,200	\$0	\$1,200
	\$0		\$0	\$0
	\$0		\$0	\$0
	\$0		\$0	\$0
	\$0		\$0	\$0
	\$0		\$0	\$0
			\$0	\$0
Total				
* Per Capital Plan approved 16 March 2016	\$881,858	\$445,326	\$60,077	\$1,267,107

Major Maintenance Items:

No major maintenance items are anticipated for this year other than our planned maintenance programme of upgrading, refreshing and replacements of current assets. (approximately \$100,000)

<i>Repairs & Maintenance Analysis year-to-date</i>	<i>For the period ended 31 January 2017</i>			
Description of work	Budget	Actual cost to date	Balance to expend	Previous year to date
Replacements - Other	\$54,000	\$13,914	\$40,086	\$26,830
Replacements - Linen & Bedding	\$0	\$2,630	(\$2,630)	\$0
Crockery, utensils, small appliances	\$0	\$0	\$0	\$0
Replace large appliances, furniture, TVs	\$0	\$10,274	(\$10,274)	\$0
Replacements - Tools	\$0	\$4,629	(\$4,629)	\$0
Hardware Supplies	\$0	\$0	\$0	\$0
Room Supplies	\$0	\$533	(\$533)	\$0
Maintenance - Grounds	\$5,000	\$5,547	(\$547)	\$2,538
Maintenance - Plant	\$25,000	\$3,627	\$21,373	\$6,305
Maintenance - Property	\$16,000	\$2,576	\$13,424	\$12,571
		\$0	\$0	
Total	\$100,000	\$43,729	\$56,271	\$48,244

Health & Safety Issues:

We have no major health or safety issues with either staff or patrons of the park during the past period. The new camp manager has employed Allied Security to handle 24 hour security service at the camp for the busy summer period under a contract and this provided a hassle-free and smooth running holiday period. For the rest of the year, on-going from this, an agreement with two of their staff, who will live on-site, will provide security during the long period until next summer at a more cost effect rate.

Number of Visitors/Stays:

We can report that we had a small, but significant increase in numbers from clever advertising and promotions over the last year and by having a much bigger on-line presence, we were still able to get good results. We will continue with this strategy especially in the upcoming "shoulder" and "slow" seasons (please see attached advertising and promotion budget).

Miscellaneous Items:

Now that the summer is almost over, Jo and her team will get on with completing the rest of the projects on the Capital Plan and moving on with the programmed maintenance. We are making a big push to upgrade most of our cabins and motel units before next summer, as well as, upgrading the toilet blocks and floors in all the other areas of the camp. In the next few months as the weather holds, we will be completing our rebuild and installation of the outdoor par course and the new designed pump track (replacing the old BMX track). A big congratulations for a well done result for a very smooth running and efficient operation over the summer period to our manager and assistant manager, Jo and Haven and their hard-working team for their great effort over the busy holiday period. We are very proud of their achievements and results and look forward to finishing the rest of the year with their capable management style.

Open Meeting

To	Raglan Community Board
From	Tim Harty General Manager
Date	24 May 2017
Prepared by	Karen Bredesen Business Support Team Leader
Chief Executive Approved	Y
Reference/Doc Set #	CDR0901, RCB2017 (13/06/2017)
Report Title	Raglan Coastal Reserves Advisory Meeting Minutes – 8 May 2017

1. EXECUTIVE SUMMARY

The minutes of the Raglan Coastal Reserves Advisory Committee meeting dated 8 May 2017 are attached for the Board's information. The Raglan Community Board representative will confirm the minutes have been approved at the meeting.

2. RECOMMENDATION

THAT the report from the General Manager Service Delivery be received.

3. ATTACHMENTS

- Raglan Coastal Reserves Advisory Committee Minutes – 8 May 2017

**Minutes of the
Raglan Coastal Reserves Advisory Committee
Meeting held on 8 May 2017 at 5.30pm**

Present:

- **Angeline Greensill (Co-Chair)**
- **Shayne Gold (Co-Chair)**
- **Ross Hodder (Friends of Wainui)**
- **Lisa Thompson (Councillor)**
- **Bob McLeod (Community Board Chair)**
- **Sheryl Hart (Raglan Fishing Club)**
- **Frank Turner**
- **Duncan MacDougall (WDC)**
- **Anne Snowden (Raglan Surf Lifesaving)**
- **Debbie Phillips-Morgan (Raglan Surf Lifesaving)**
- **Deane Hishon**

Public Attendees:

- **John Lawson**

Minutes read as a true and correct copy

Frank/Sheryl

Matters Arising:

- (1) Lawn Mowing** –After listening to concerns from the committee that only half a job was being done on reserves then not finished till the next rostered time for that reserve. Duncan stated that the schedule was being changed so that everything in one park was being done on one day but he was not sure when that would be implemented as they are short staffed. There was a new member of the WDC staff appointed last week who is in training at the moment to be in charge of this.
- (2) Memorial Policy** – Ross stated that parts of the Reserve are beginning to look like a cemetery with the number and type of memorials on show, often what's up there is not in line with Council Policy. It is difficult to inform and detect users of the Reserve in this way but educating the public needs to be done by signage, information in the Chronicle in the Mayor's spiel or pamphlets made available. Review the policy with regard to the 2018 approval of the Management Plan and look at a process that would allow this committee to approve/disapprove of each application.
- (3) Information to Community Board**- confirmed from Bob that by using the motion process the Community Boards are able to act further on matters we put forward.
- (4) Surf School**- also confirmed by Bob the Surf School discussion has been passed onto the Community Board.
- (5) Vodaphone** – have applied to change their consent to one of not monitoring the vodaphone cable, can we be kept informed of what is happening to this.

(6) Eroding sand at Wainui Surf Club turn around – A CRN has already been lodged for this, Duncan to check what's happening.

(7) General Reserve Maintenance – Preventative maintenance needs to be looked at around Wainui Reserve during the winter period.

(8) Freedom Camping –

Motion that "The Reserve Committee recommend a local person be employed to open and close the gates of the Reserves" **Shayne/Frank**

Events – No new events on the Calendar.

General Business:

(A) Annual Plan Submission from the Coastal Reserves Committee

(1) BMX Track being upgraded to a Pump Track

It would be good if all groups concerned with Reserves worked together on these projects. For the above project the Coastal Advisory Board was unaware of anything happening at the BMX track until it was read in the Raglan Chronicle. As we are the part of the town that 'advises' on activities on the Reserves around Whaingaroa we feel that a working together policy would be beneficial.

Shayne/Anne

(2) Footpath from the Airfield Bridge to the Skate Park

We recommend that the building of a footpath from the Airfield Bridge to the Skate Park be undertaken as it would not only complete the round-the-bridges circuit but most of all children could safely get to the skate park and playground on scooters or walking safely without being so close to the traffic as the access is set out at the moment.

(3) Manu Bay

There is a gap in the road by the toilets, where the ground has dropped that needs to be filled in somehow as cars are getting stuck in the hole.

Also drainage needs to be upgraded after checking where the water is now running to. There seems to be a lot more water around than previously especially around the boat trailer parking.

Some clarification is needed between the Annual Plan, Management Plan and the Manu Bay Management Plan which all have similar provisions for the same area.

(4) Horses on the Beach

In the last few years the number of horses using the Wainui Reserve, including the beach area, has risen considerably. As part of the Annual Plan we would like to see some consideration given to looking at the health and safety issues relating to this which would follow onto where horses can be ridden safely in the Reserve and Beach Areas.

(B) Heritage Site at Te Kopua

The heritage site at Te Kopua is larger than what is stated in the Historic Places Trust. A footpath would still be possible without digging, Duncan shared that the ground could be 'scraped' not 'dug' and an archaeologist would still be required.

(c) New Track Project

The new track project on the Wainui Reserve is still underway but has had lots of delays, information shared by Duncan. Ross asked that the Committee see the plans for this that the WDC are working with.

Meeting Closed: 6.45

Open Meeting

To	Raglan Community Board
From	Bob MacLeod Chair Raglan Community Board
Date	6 June 2017
Prepared by	Rose Gray Council Support Manager
Chief Executive Approved	Y
Reference #	GOV0507
Report Title	New Zealand Community Boards' Conference

I. EXECUTIVE SUMMARY

Morena, first I would like to thank the Waikato District Council and our Community Board for giving me (Sorry PJ) the opportunity to represent the Raglan Community. The theme was Making $1 + 1 = 3$. On Thursday I meet the others from our district being the Chair and Deputy from Huntly we all exchanged stories about our communities and the relationship between communities Boards and Council.

I have briefed the Board on the outcomes and the challenges I see going forward, the speakers where top class from the Associate Minister of Local Government to Sam Johnson from the Student Volunteer Army to today.

Saturday was inspiring with “Nothing less than equal” <http://www.hammondrobertson.co.nz/assets/Uploads/CB-Conference-2017.-Notes-version.pdf> by David Hamond and then Nick Williamson “Using civic technology and geo design in community engagement” <http://www.tedxchristchurch.com/nick-williamson> .

So what did we learn as a Board?

- The whole is greater than the sum of its parts
- Be entrepreneurial
 - Asset based community development
 - Distinction between “doing to” and doing “of/by”.
 - Helping communities find their own solutions
 - Thinking outside the square
- Think outside the box
- Place-shaping based on boards’ electorate mandate
- Innovation comes from challenging the status quo.
- Co-designing solutions (as opposed to outside agencies making decision without input from those affected)

- Working with communities to co-create our future
- Strengthening connection between boards and councils
- Strengthening democracy
 - Boards are the grass roots of democracy
 - Creating communities not customers
 - Power comes from getting the people on side
 - Civics education through volunteering
- Being a board with Compassion
 - Standing in others' shoes (seeing through others' eyes)
 - Healthy bonding (within communities)
 - Defending the dignity of every individual
 - Advocating for people left behind
 - Accepting the importance of homes and communities
- Online and offline communities
 - Building social capital in offline communities.

Well that's a list of learnings that we need to put into practice, thanks again for all the support.

2. RECOMMENDATION

THAT the report from the Chair, Raglan Community Board be received.

3. ATTACHMENTS

Nil

Open Meeting

To	Raglan Community Board
From	Bob MacLeod Chairperson, Raglan Community Board
Date	1 June 2017
Prepared by	Rose Gray Council Support Manager
Chief Executive Approved	Y
Reference #	GOV0507
Report Title	Raglan Bus Survey

1. EXECUTIVE SUMMARY

Mr Wilson of Waikato Regional Council was unavailable to attend this meeting and instead will attend a workshop to be held at a date to be confirmed in July. Attached for your information is the recent Raglan Bus Survey that will be discussed at the workshop.

2. RECOMMENDATION

THAT the report from the Chairperson, Raglan Community Board be received;

AND THAT a workshop for Raglan residents to attend be scheduled in July 2017 to discuss the bus survey.

3. ATTACHMENTS

Raglan Bus Survey

Raglan Household Transport Survey Report

March 2017

RAGLAN BUS IMPROVEMENTS

NEW BUSES

AN EXTRA SERVICE MONDAY-FRIDAY

SATURDAY TIMETABLE TO OPERATE ON SUNDAYS AND PUBLIC HOLIDAYS

ON-BOARD SURFBOARD RACKS

FREE WIFI BIKE RACKS

MORE SERVICE TO THE BEACH OVER SUMMER

COMING APRIL 2017

SURVEY ONLINE AT BUSIT.CO.NZ
ALSO AVAILABLE AT THE RAGLAN I-SITE OR ON THE BUS
SURVEY CLOSES FRIDAY 24 FEBRUARY 2017

HAVE YOUR SAY

Waikato DISTRICT COUNCIL
Te Kaitiaki o Waikato & Whararua

Waikato REGIONAL COUNCIL
Te Kaitiaki o Waikato & Whararua



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1 Background and purpose

April 2017 sees the roll out of improvements to the Raglan bus service. New, larger buses with free onboard WIFI, bike racks, improved storage space and CCTV will operate on the route. Significant timetable improvements will also be made, with an additional return service provided in the middle of the day Monday to Friday, and the return of the Sunday and public holiday service.

As part of the community engagement for these changes, a household survey was undertaken in association with the Raglan Community Board to determine interest in the changes to the service, and provide advice on the bus timetable and future improvements that can be made.

Two timetables were provided outlining the additional middle of the day services, and survey respondents were asked to choose their preferred option.

2 Survey methodology

The survey was available to all residents in the Raglan and Hamilton area for a two week period, from Friday 19 February to Friday 24 February via printed surveys at the Transport Centre, Raglan area Waikato District Council office, Raglan Library and i-SITE, on buses and door dropped around the Raglan community. The survey was also available online at www.busit.co.nz

The survey questionnaire is attached in Appendix 1 of the report and it was designed to capture information from the passengers of the Raglan about:

- Their preferred travel time and timetable
- Changes to the route and timetable that would improve the service
- Purpose of their journeys
- The origin and destination of their trips

Survey participation was promoted via:

- Press advertisements in the Raglan Chronicle
- Press release
- Radio advertising
- Posts on the BUSIT Facebook and webpages
- Paid Facebook advertising, targeted to Hamilton and Raglan residents
- Bus posters and posters around Raglan town
- 2400 x 1200 mini billboard at the Transport Centre
- The Raglan Community Board promoting the survey through their networks, including organising a door drop

3 Key findings

Overall, the key finding from the surveys were:

1. **Timetable B is preferred** – 55% of respondents (63) prefer timetable B. This is largely due to the earlier trips in the timetable and in particular the earlier morning trip from Raglan at 9:30am.
2. **People in these communities would like the frequency increased** - over 23% of respondents (45) have identified that they would like the frequency of the Raglan service increased. Specific times mentioned were increased frequency; during commuting hours, during the weekend, extra midday services, and extra/late evening services.
3. **Overcrowded buses** came up frequently, with 10% of respondents (19) indicating that they would prefer the service if the buses were not overcrowded.
4. **Have the main Raglan Bus stop at I-site** – over 9% of respondents (18) indicated that they would like a bus stop outside the information centre in Raglan.
5. **Connections with intercity buses** – over 7% of respondents (13) would like the Raglan service to connect with intercity buses at the transport centre and in particular with the intercity buses that travel to and from Auckland Airport.
6. **Bike racks and surfboard rack comments were positive** – comments about the bike and surfboard racks were all positive.

4 Demographic results

The survey was completed by 193 households – 127 online and 66 on printed copies. The majority were from Raglan (130 submitters) and Hamilton (33 submitters) as shown in the table below.

Town	Number of submitters	Percent of submitters
Raglan	130	67.4%
Hamilton	33	17.1%
Whatawhata	9	4.7%
Other	4	2.1%
Waitetuna	4	2.1%
Te Uku	3	1.6%
Te Pahu	2	1.0%
Wellington	2	1.0%
Austria	1	0.5%
Waingaro	1	0.5%
Auckland	1	0.5%
Makomako	1	0.5%
Ngaruawahia	1	0.5%
Te Awamutu	1	0.5%

All age groups were well represented in the survey as shown in figure 4.1.

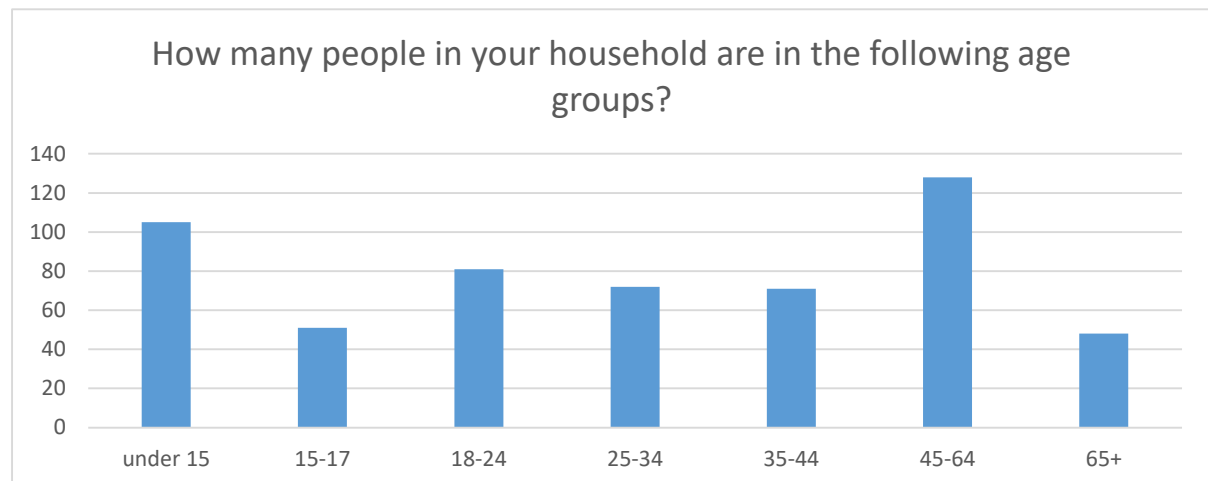


Figure 4.1

5 Detailed analysis on survey results

5.1 How could the bus service best meet household travel needs

Households were asked to tell us how the bus service could best meet their household travel needs. The key ways a bus service could meet household needs across all towns were; by having a more frequent service, improved weekend service including a Sunday service, better connections with intercity and increased capacity.

5.1.1 Raglan

Surveys were received from 130 Raglan households. Increasing the frequency of the service was listed by 11% (14) of households as a way of making the service best meet their travel needs. Having a Sunday service (4.6% of respondents) and having connections with the intercity buses (3.8% of respondents) were also common ways the service could better meet household travel needs.

Theme	Number of submitters	Percent of Raglan submitters
Timetable/Frequency		
Increase frequency	11	8.5%
Increased commuting frequency	3	2.3%
Another service in the day/morning	3	2.3%
Services within goldcard hours	3	2.3%
More time in Hamilton for appointments/shopping	3	2.3%
Early commuting hours (morning and evening)	2	1.5%
Afternoon bus separate to school bus	2	1.5%
Later return to Hamilton	2	1.5%
More beach services	2	1.5%
Service from Raglan around lunch time	1	1.0%
Weekend		
Sunday service	6	4.6%
Capacity		
Overcrowded buses	2	1.5%
Connections		
Connections with Auckland intercity buses	5	3.8%
Connections with Huntly bus	1	1.0%
Fares		
Cheaper fares	2	1.5%
Find the bus cheaper than driving	1	1.0%
Bus specifications		
On board Wi-Fi	2	1.5%
On board power plug		
Bike racks	4	3.1%

More baggage storage	2	1.5%
Air conditioning	1	1.0%
Tinted windows	1	1.0%
Bus stops		
Bus stop at I-Site	4	3.1%
buses need to pull into bus parking bays not just stopping on the road	1	1.0%
Route		
More direct service	2	1.5%
Service Whale bay	2	1.5%
Improve travel time	1	1.0%
Regular bus from Raglan to upper Wainui	1	1.0%
Service Rototuna High School	1	1.0%
Bus to The Base	1	1.0%
Other		
Use the bus to commute to and from work/study	5	3.8%
Happy with the service	5	3.8%

5.1.2 Hamilton

Surveys were received from 33 Hamilton households. Increasing the frequency of the service during the weekdays and weekends was listed by 15% (5) of respondents as a way the service could better suit their travel needs.

Theme	Number of submitters	Percent of Hamilton submitters
Timetable/Frequency		
More weekend services	2	6%
More Sunday services	1	3%
Increase frequency	2	6%
Capacity		
Overcrowded buses	1	3%
Connections		
Improve connections with local Hamilton buses	2	6%
Travel time		
Improve travel time to Raglan	1	3%
Bus specifications		
On board Wi-Fi	1	3%
On board power plug	1	3%
Fares		
Cheaper fares	1	3%

5.1.3 Whatawhata

Surveys were received from 9 Whatawhata households. Fixing the overcrowded buses was listed as way the service could better suit household needs by 22% (2) households.

Theme	Number of submitters	Percent of Whatawhata submitters
Timetable/Frequency		
Increase frequency	1	11%
Capacity		
Overcrowded buses	2	22%
Route		
Bus to The Base and Chartwell.	1	11%
Bus specifications		
On board Wi-Fi	1	11%
Reliability		
Improve reliability	1	11%

5.1.4 Other

Surveys were received from 21 households from other towns. Increasing the frequency of the service was listed by 9.5% (2) of households as a way of making the service better meet their travel needs.

Theme	Number of submitters	Percent of other submitters
Timetable/Frequency		
Increase frequency	2	9.5%
Weekend		
Sunday service	1	4.8%
Connections		
Improve connections with Train or intercity from Wellington	1	4.8%
Bus specifications		
Bike racks	1	4.8%
Larger bus	1	4.8%
Route		
Have a Raglan to Ngaruawahia service	1	4.8%
Have a service to Kawhia Rd	1	4.8%
Other		
Happy with the service	4	19%
Use the bus to commute to and from work/study	1	4.8%

5.2 Travel time analysis by town

Households were asked to tell us the times they would most likely want to travel from Raglan and Hamilton.

There is a large demand for morning services from Raglan at 7am, 8am, 9am and 10am and for afternoon services from Hamilton at 3pm, 4pm, 5pm and 6pm as shown in figure 5.2.

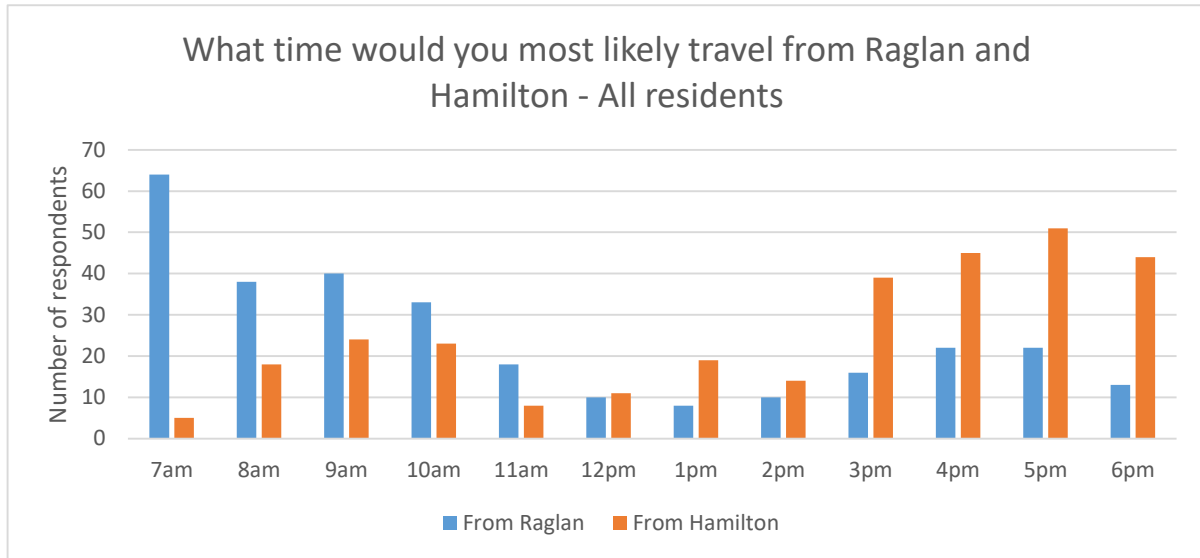


Figure 5.2

5.2.1 Raglan

The majority of Raglan residents would like morning services from Raglan at 7am, 8am, 9am and 10am and afternoon services from Hamilton at 3pm, 4pm, 5pm and 6pm as shown in figure 5.2.1.

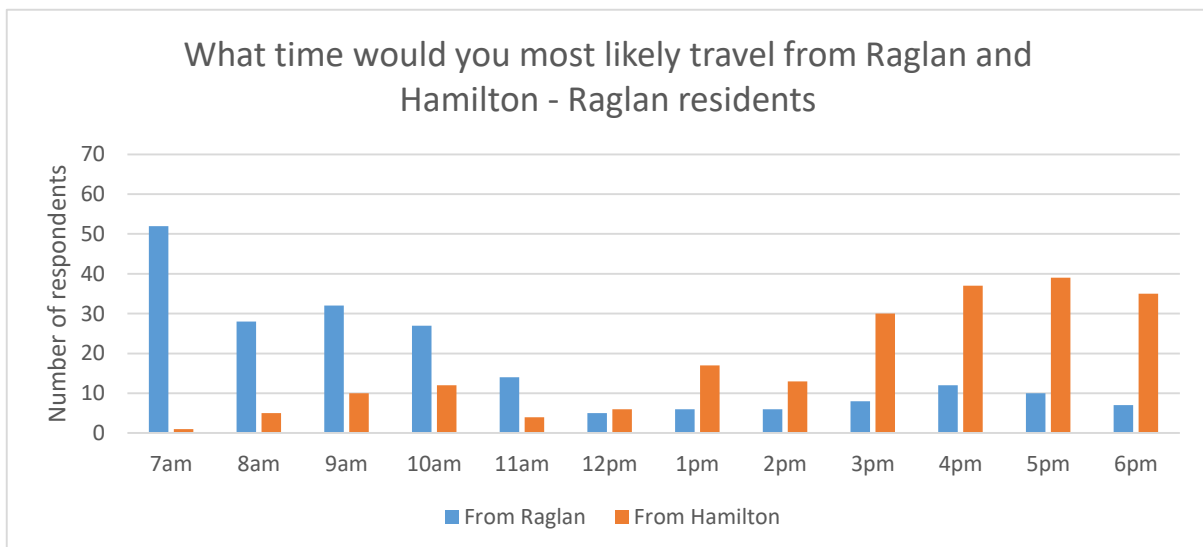


Figure 5.2.1

5.2.2 Hamilton

Hamilton residents would like morning services from Hamilton at 8am, 9am and 10am and afternoon services from Raglan at 3pm, 4pm, 5pm and 6pm as shown in figure 5.2.2.

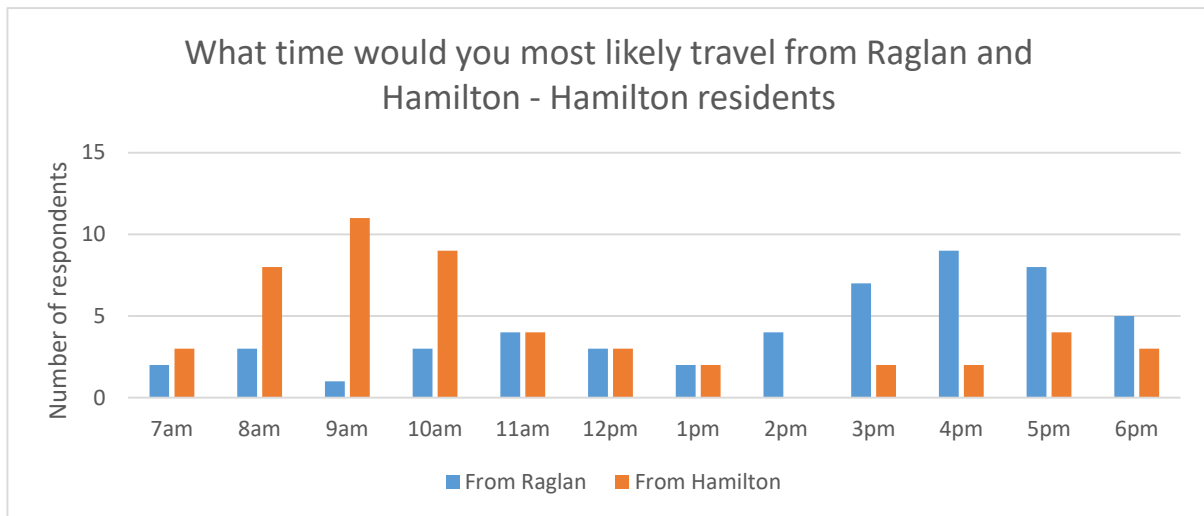


Figure 5.2.2

5.2.3 Whatawhata

There was not as much of a trend from Whatawhata residents about when they would like to travel. The most common times were a 7am and 8am trip from Raglan and 3pm and 4pm from Hamilton as shown in figure 5.2.3.

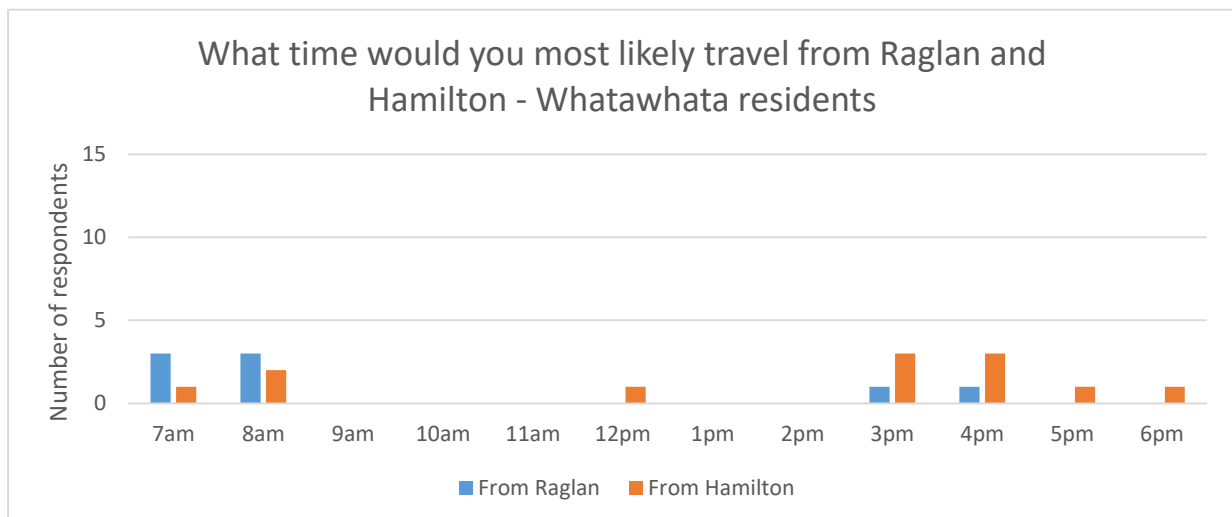


Figure 5.2.3

5.2.4 Other

Residents from other areas including Waitetuna, Te Uka and Te Pahu would like morning services from Raglan at 7am and 9am and evening services from Hamilton at 5pm and 6pm as shown in figure 5.2.4.

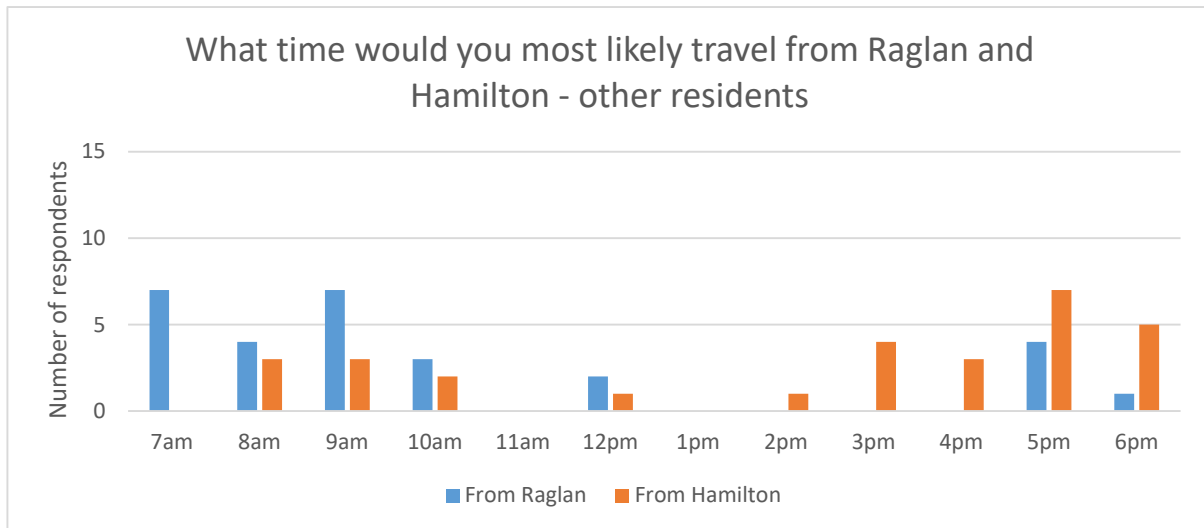


Figure 5.2.4

5.3 Preferred timetable

Households were asked to select their preferred timetable from option A and option B (shown in figure 5.3.1) and give reasons why it is their preferred option and any changes they would recommend.

Across all the surveys option B was the preferred timetable by 55% of respondents. Option B was preferred by 56% of Raglan households and 59% of Hamilton households. However, 60% of Whatawhata households prefer option A as shown in figure 5.3.2. From the 193 households that completed the survey 41% (79) of respondents did not select a preferred timetable.

The main reason that option B is preferred is due to the earlier trips in the timetable and in particular the earlier morning trip from Raglan at 9:30am.

OPTION A PROPOSED NEW TIMETABLE

Below is the proposed timetable, due to start in April 2017. There is an extra return trip between Raglan and Hamilton weekdays and some buses will also travel to Manu Bay in the weekdays during the summer school holidays.

MONDAY TO FRIDAY TIMETABLE							
RAGLAN TO HAMILTON							
23	Manu Bay	Raglan	Te Uku	Whatawhata	Transport Centre	Hamilton Boys' High School	St John's College
	Depart	Depart	Arrive	Arrive	Arrive	Arrive	Arrive
AM				7.30	8.00		
		6.55*	7.15*	7.40*		8.25*	
		7.00	7.20	7.45	8.10		8.25
	10.30**	10.40	11.00	11.25	11.40		
PM		1.30**	1.40	2.00	2.25	2.40	
			4.40	5.00	5.25	5.40	
HAMILTON TO RAGLAN							
23	St John's College	Hamilton Boys' High School	Transport Centre	Whatawhata	Te Uku	Raglan	Manu Bay
	Depart	Depart	Depart	Arrive	Arrive	Arrive	Arrive
AM				9.15	9.30	9.55	10.20**
				12.15	12.30	12.55	1.10
				3.30	4.25		
PM		3.15		3.40	4.05	4.25	4.40
			3.25*		4.10*	4.25*	4.40*
				5.40	6.05	6.25	6.40

OPTION B 9.20AM RAGLAN TO HAMILTON TIMETABLE

We can change the timetable to include an 8.10am service from Hamilton to Raglan, returning to Hamilton at 9.20 (9.30 from Raglan town), arriving at 10.30. This service would replace the 9.15 service from Hamilton to Raglan, and 10.30 return to Hamilton (10.40 from Raglan town).

MONDAY TO FRIDAY TIMETABLE							
RAGLAN TO HAMILTON							
23	Manu Bay	Raglan	Te Uku	Whatawhata	Transport Centre	Hamilton Boys' High School	St John's College
	Depart	Depart	Arrive	Arrive	Arrive	Arrive	Arrive
AM				7.30	8.00		
		6.55*	7.15*	7.40*		8.25*	
		7.00	7.20	7.45	8.10		8.25
	9.20**	9.30	9.50	10.15	10.30		
PM		1.30**	1.40	2.00	2.25	2.40	
			4.40	5.00	5.25	5.40	
HAMILTON TO RAGLAN							
23	St John's College	Hamilton Boys' High School	Transport Centre	Whatawhata	Te Uku	Raglan	Manu Bay
	Depart	Depart	Depart	Arrive	Arrive	Arrive	Arrive
AM				8.10	8.25	8.50	9.15**
				12.15	12.30	12.55	1.10
				3.30	4.25		
PM		3.15		3.40	4.05	4.25	4.40
			3.25*		4.10*	4.25*	4.40*
				5.40	6.05	6.25	6.40

Figure 5.3.1

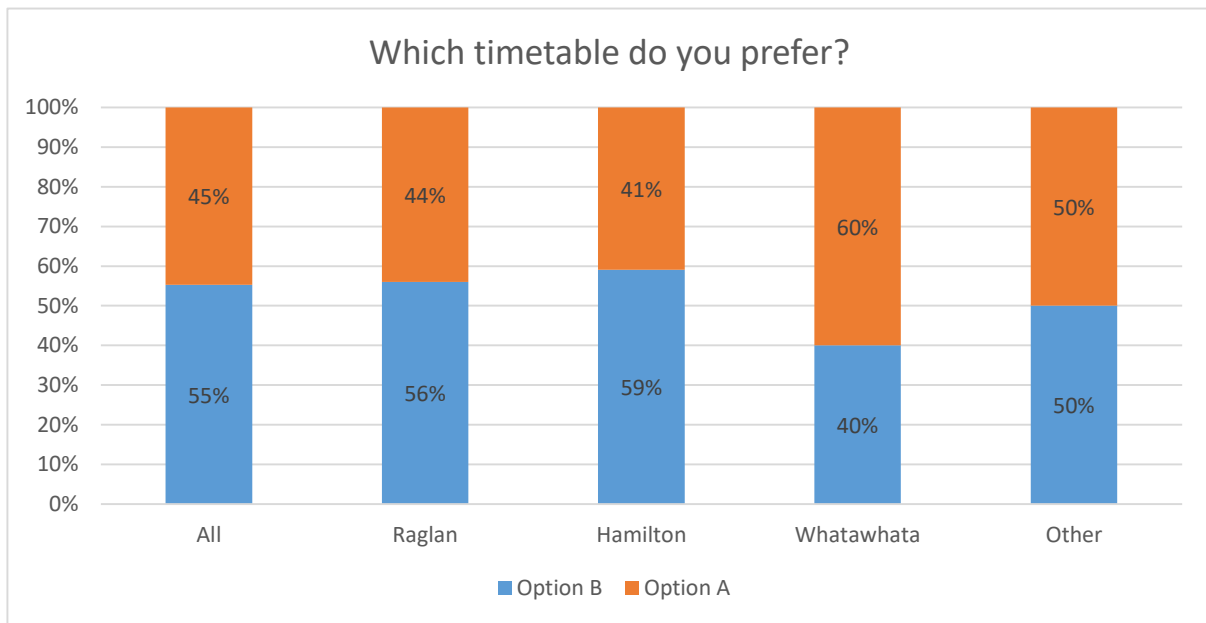


Figure 5.3.2

5.3.1 Raglan

From the 130 surveys received from Raglan households, 33 preferred option A, 42 preferred option B and 55 did not select a preferred timetable.

Option A

Option A was preferred by 33 Raglan households with the most common reasons being that they prefer the later morning trips from Raglan and Hamilton.

Why do you prefer option A?

Theme	Number of submitters	Percent of Raglan submitters
Better times – no specific reason	7	5.4%
8:10am Trip from Hamilton to Raglan is too early in option B	3	2.3%
9:30am trip from Raglan is too early	2	1.5%
Better for trips to Hamilton and time spent in Hamilton	2	1.5%
Better for people in Raglan	1	0.8%
More flexible schedule	1	0.8%
Better for travel to Wintec	1	0.8%
Better for students at exam time	1	0.8%
Like both timetables	1	0.8%

What would you recommend being changed about option A?

Theme	Number of submitters	Percent of Raglan submitters
Happy with the improvements	2	1.5%
Later departures from Hamilton	2	1.5%
More buses on Saturday	1	0.8%
An option to get to Rototuna in time for school	1	0.8%
Hamilton to Ragan service separate from school children	1	0.8%
Have a Sunday service	1	0.8%
More frequency	1	0.8%
More capacity on school runs	1	0.8%
Earlier departures from Raglan	1	0.8%
Trip leaving Hamilton at 2:30pm	1	0.8%
Prefer 10am departure from Raglan	1	0.8%
Trip leaving Raglan at 12:30pm	1	0.8%
Depart Raglan at 11am	1	0.8%
Increase capacity on 7am and 3:30pm trips	1	0.8%

Option B

Option B was preferred by 42 Raglan households with the most common reason being because they prefer the earlier 9:30am trip from Raglan.

Common suggestions to improve the service were; to have a bus departing Hamilton between 12:15pm and 3:40pm; have a later trip from Hamilton to Raglan and have a 9:00am service from Raglan to Hamilton.

Why do you prefer option B?

Theme	Number of submitters	Percent of Raglan submitters
Like earlier 9:30am trip from Raglan	13	10%
Likes earlier times – no specific trips listed	7	5.4%
Better times – no specific reason	5	3.8%
Better for gold card users	1	0.8%
Like earlier 8:10am bus from Hamilton to Raglan	1	0.8%
More flexible for university students	1	0.8%
Better for tourists/visitors	1	0.8%
Better for Raglan residents going to Manu bay	1	0.8%
Better times for Wintec	1	0.8%
Better times for Raglan residents doing shopping in Hamilton	1	0.8%

What would you recommend being changed about option b?

Theme	Number of submitters	Percent of Raglan submitters
Have a bus departing Hamilton between 12:15pm -3:40pm	6	4.6%
Later trip from Hamilton to Raglan	5	3.8%
9am service from Raglan	5	3.8%
Ensure the weekend service connects with intercity	4	3.1%
Have a trip between 3:40pm to 5:40pm	4	3.1%
More frequent service	3	2.3%
8am service from Raglan	3	2.3%
Happy with the improvements	2	1.5%
Weekend service allows too little time in Hamilton/earlier weekend service from Raglan	2	1.5%
Earlier than 8am arrival time in Hamilton	2	1.5%
Relocate main Raglan bus stop to the I-site	1	0.8%
Depart Hamilton before 3pm for SGC holders	1	0.8%
Later trip from Hamilton on Sunday for weekend sport	1	0.8%

No option chosen

No option was chosen by 55 Raglan households. The most common changes they recommended were to have; an earlier trip than 5:40pm from Hamilton, a later service from Hamilton to Raglan, a trip that arrives earlier than 8:00am in Hamilton and a 10:00am trip from Raglan to Hamilton.

Why do you prefer no option?

Theme	Number of submitters	Percent of Raglan submitters
Prefer neither option	6	4.6%
Indifferent between the two options	2	1.5%
No route to the university	1	0.8%
Not enough time in Hamilton for shopping	1	0.8%
Both morning trips are too early from Hamilton for visitors	1	0.8%
Prefer more capacity in the morning from Raglan	1	0.8%
Prefer an earlier bus back to Raglan than 5:40pm	1	0.8%

What would you recommend being changed?

Theme	Number of submitters	Percent of Raglan submitters
Earlier bus than 5:40 from Hamilton to Raglan	4	3.1%
Later service from Hamilton to Raglan	3	2.3%
Earlier than 8am arrival time in Hamilton	3	2.3%
10am trip from Raglan to Hamilton	3	2.3%
More frequent service	2	1.5%
2pm trip from Hamilton to Raglan	2	1.5%
Afternoon service from Raglan to Hamilton around 4/5pm	2	1.5%
More stops near the University	1	0.8%
An afternoon service from University to Raglan.	1	0.8%
Faster service for commuters	1	0.8%
1pm trip from Hamilton to Raglan	1	0.8%
3pm trip from Hamilton to Raglan	1	0.8%
7:30am trip from Raglan to Hamilton	1	0.8%

5.3.2 Hamilton

From the 33 surveys received from Hamilton households, 9 preferred option A, 13 preferred option B and 11 did not select a preferred timetable.

Option A

Option A was preferred by 9 Hamilton households with the most common reason being because the 8:10am trip from Hamilton to Raglan is too early in option B.

Why do you prefer option A?

Theme	Number of submitters	Percent of Hamilton submitters
8:10am Trip from Hamilton to Raglan is too early in option B	2	6.1%
Extra service during the day	1	3.0%
Would prefer to leave Raglan later	1	3.0%
Only go to Raglan for day at the beach	1	3.0%

What would you recommend being changed about option A?

Theme	Number of submitters	Percent of Hamilton submitters
Stop outside Raglan I-Site	1	3.0%

Option B

Option B was preferred by 13 Hamilton households with the most common reason being because the trip leaving Hamilton earlier in the morning.

Why do you prefer option B?

Theme	Number of submitters	Percent of Hamilton submitters
Leaves Hamilton earlier in the morning	2	6.1%
Better times – no specific reason	2	6.1%
Would suit Raglan family	1	3.0%
8:10am Trip from Hamilton to Raglan is too early	1	3.0%
To go to the beach immediately after school	1	3.0%

What would you recommend being changed about option B?

Theme	Number of submitters	Percent of Hamilton submitters
Stop outside Raglan I-Site	1	3.0%
Trip from Hamilton at 7:30am	1	3.0%
Earlier than 9:30am trip from Hamilton	1	3.0%

5.3.3 Whatawhata

From the 9 surveys received from Whatawhata households, 2 preferred option A, 3 preferred option B and 4 did not select a preferred timetable.

Option A

Why do you prefer option A?

Theme	Number of submitters	Percent of Whatawhata submitters
Better times – no specific reason	1	11.1%

What would you recommend being changed about option A?

Theme	Number of submitters	Percent of Whatawhata submitters
Trip that arrives at TC at 8:30am	1	11.1%

Option B

Why do you prefer option B?

Theme	Number of submitters	Percent of Whatawhata submitters
Better times – no specific reason	1	11.1%
Times suit school better	1	11.1%

5.3.4 Other

From the 21 surveys received from other households, 6 preferred option A, 6 preferred option B and 9 did not select a preferred timetable.

Option A

Why do you prefer option A?

Theme	Number of submitters	Percent of other submitters
Better times – no specific reason	1	4.8%
Hamilton to Raglan times are better	1	4.8%
Better connections with Te Awamutu bus	1	1.8%

What would you recommend being changed about option A?

Theme	Number of submitters	Percent of other submitters
Late night Friday and Saturday from Hamilton	1	4.8%
Later trips from Hamilton to Raglan	1	
1:30/2pm weekend trip from Raglan	1	

Option B

Why do you prefer option B?

Theme	Number of submitters	Percent of other submitters
Better times – no specific reason	1	4.8%
Connects with Intercity buses	1	4.8%
More flexibility to get to Hamilton in the morning	1	4.8%
Would like a smaller bus outside peak hours	1	4.8%

No option chosen

Why do you prefer no option?

Theme	Number of submitters	Percent of other submitters
Indifferent between the two options	1	4.8%

5.4 Route Improvements

Households were asked if the current routes suit them and to provide us with information about how we could improve the routes.

Across all the surveys 83% of respondents indicated that the current routes suit them as shown in figure 5.4.1. The most common suggestion to improve the route is to have a bus stop at the I-site in Raglan. Other common suggestions were to have a more direct service with fewer stops and to have a link to the University of Waikato.

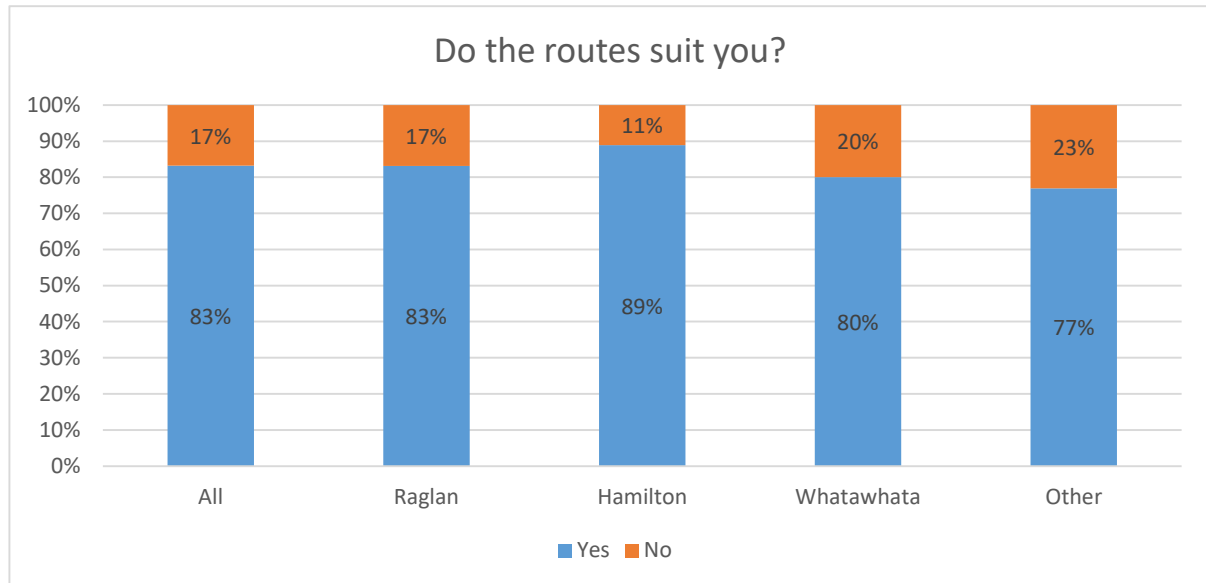


Figure 5.4.1

How could we improve the route?

5.4.1 Raglan

From the 130 Raglan households that completed the survey, 69 said the routes suit them, 14 said the routes are unsuitable and 47 did not indicate if the routes are suitable or not. The most common suggestions to improve the routes are; to have a stop outside the information centre in Raglan (5.4% of respondents) and have fewer stops for a more direct route (2.3% of respondents).

Theme	Number of submitters	Percent of Raglan submitters
Bus stops		
Have a bus stop at I-site in Raglan	7	5.4%
Fewer stops for a more direct service	3	2.3%
Show Raglan bus stops on map	1	0.8%
Raglan main stop should be Wallis St by the bakery for arrival and departure	1	0.8%
Have a bus stop closer to Te Mata Rd	1	0.8%
Wallis St bus stop is across driveways and has not shelter or seat	1	0.8%
Positive		
Happy with the service	3	2.3%
Hamilton end of route		
Link to university	2	1.5%
Bus to Rototuna	1	0.8%
Direct route to Rotokauri Rd	1	0.8%
Not servicing Frankton to make the route more direct	1	0.8%
Raglan end of route		
Start service from upper Wainui	1	0.8%
Service Whale bay	1	0.8%

5.4.2 Hamilton

From the 33 households that completed the survey from Hamilton, 16 said the routes are suitable, 2 said the routes are unsuitable and 15 didn't indicate if the routes are suitable or not.

Theme	Number of submitters	Percent of submitters
Bus stops		
Have a bus stop at I-site in Raglan	1	3.0%
Positive		
Happy with the service	1	3.0%
Hamilton end of route		
Link to university	1	3.0%

5.4.3 Whatawhata

From the 9 surveys received from Whatawhata households, 4 said the routes are suitable, 1 said the routes are unsuitable and 4 didn't indicate if the routes are suitable or not. No Whatawhata residents commented on how the routes could be improved.

5.4.4 Other

From the 21 households that completed the survey from other towns, 10 said the routes are suitable, 3 said the routes are unsuitable and 8 didn't indicate if the routes are suitable or not.

Theme	Number of submitters	Percent of submitters
Bus stops		
Stop at Whatawhata	1	4.8%
Positive		
Happy with the service	1	4.8%
Raglan end of route		
Go further into Te Pahu	1	4.8%
More direct service in Raglan (Straight down main Rd)	1	4.8%
Separate school students from commuters	1	4.8%
Non-school users using the green assist bus as it has capacity	1	4.8%

5.5 Common travel destinations

Households were asked to tell us the reasons for their most common journeys and the destinations they travel to.

Across all surveys the most common reasons for journeys were for leisure/social activities and shopping as shown in figure 5.5.1.

The most common travel destinations were; the Hamilton CBD, The Base, Waikato Hospital and the Waikato University.

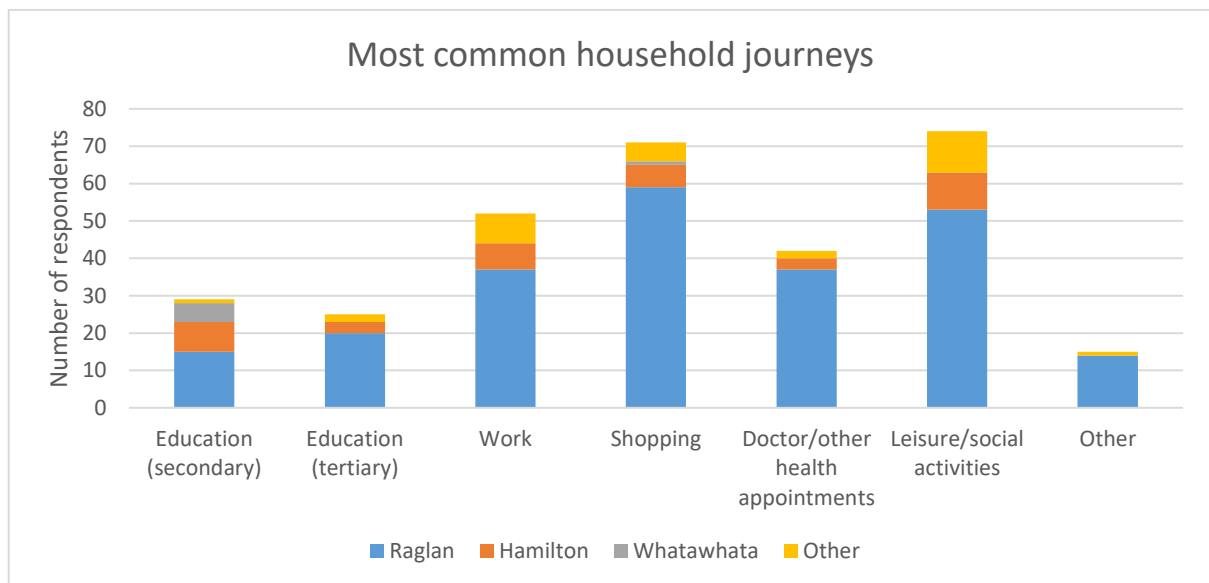


Figure 5.1.1

5.5.1 Raglan

From the 130 surveys received from Raglan households 22.3% would like to travel to the Hamilton CBD, 13.8% to the base and 10% to the hospital.

Travel destinations	Number of submitters	Percent of submitters
CBD	29	22.3%
Te Rapa/The Base	18	13.8%
Hospital	13	10.0%
Waikato University	10	7.7%
Wintec City campus	8	6.2%
Pak n Save/Countdown	5	3.8%
Frankton	5	3.8%
HGHS	4	3.1%
Intercity connection	4	3.1%
Dinsdale	4	3.1%
Anglesea health centre	4	3.1%
Chartwell	3	2.3%
Peachgrove intermediate	3	2.3%
HBHS	2	1.5%
Minogue park	2	1.5%
Claudelands	2	1.5%
Whatawhata	2	1.5%
Hamilton east	2	1.5%
Spotlight	2	1.5%
Mill St	1	0.8%
Rototuna	1	0.8%
Nawton	1	0.8%
Whatawhata	1	0.8%
Hamilton lake	1	0.8%
WINZ	1	0.8%
St Johns cadets	1	0.8%
Hamilton Gardens	1	0.8%
Nga Taiatea High School	1	0.8%
Hillcrest high school	1	0.8%
Founders theatre	1	0.8%
Te Uka	1	0.8%
Supersave Raglan	1	0.8%
Raglan beach	1	0.8%
Dio school	1	0.8%

5.5.2 Hamilton

From the 33 Hamilton households the most common travel destination was Raglan with 12% of respondents wanting to travel there.

Travel destinations	Number of submitters	Percent of submitters
Raglan	4	12.1%
CBD	1	3.0%
HGHS	1	3.0%
Pak n Save/Countdown	1	3.0%
HBHS	1	3.0%
Chartwell	1	3.0%
Whatawhata	1	3.0%
Hamilton east school	1	3.0%
Connect to orbiter	1	3.0%
Ngaranui Bay	1	3.0%
Waterworld	1	3.0%

5.5.3 Whatawhata

From the 9 Whatawhata households the most common travel destination was Hamilton Girls High School with 4 respondents wanting to travel there.

Travel destinations	Number of submitters	Percent of submitters
HGHS	4	44.4%
Te Rapa/The Base	1	11.1%
Frankton	1	11.1%
SHGC	1	11.1%
Maeroa	1	11.1%

5.5.4 Other

From the 21 surveys collected from other areas the most common travel destination was the Hamilton CBD with 28.6% of respondents wanting to travel there.

Travel destinations	Number of submitters	Percent of submitters
CBD	6	28.6%
Waikato University	2	9.5%
HGHS	1	4.8%
Collingwood Street	1	4.8%
Ngaranui Bay	1	4.8%

5.6 What would encourage you to use the bus or use the bus more often

Households were asked to tell us what would encourage them to use the bus or use the bus more often. The key ideas were to increase the frequency of the services, reduce overcrowding on the buses, have cheaper fares, have on board Wi-Fi and have a more direct service.

5.6.1 Raglan

Theme	Number of submitters	Percent of submitters
Timetable/Frequency		
Increase frequency	13	10%
Better times – no details given	8	6.2%
Later return trips	4	3.1%
More time in Hamilton for appointments/shopping	4	3.1%
Happy with timetable A	2	1.5%
Increased afternoon/evening frequency	1	0.8%
Early trips to Hamilton	1	0.8%
Better times for Rototuna school	1	0.8%
Weekend		
More regular weekend service	2	1.5%
Sunday service	1	0.8%
Capacity		
Have less overcrowded buses	6	4.6%
Connections		
Improve connections with local Hamilton buses	1	0.8%
Connections with Auckland intercity buses	2	1.5%
Fares		
Cheaper fares	10	7.7%
Fare concessions	1	0.8%
Bus specifications		
On board Wi-Fi	5	3.8%
Bike racks	2	1.5%
Air conditioning	2	1.5%
On board USB chargers	1	0.8%
More baggage storage	1	0.8%
Bus stops		
Bus stop at I-Site	1	0.8%
Route		
More direct service	5	1.8%
Service Whale bay	1	0.8%

Bus to The Base	1	0.8%
Easier route to university	1	0.8%

5.6.2 Hamilton

Theme	Number of submitters	Percent of submitters
Timetable/Frequency		
Increase frequency	2	6.1%
More weekend services	1	3.0%
School bus from Hamilton to Raglan	1	3.0%
Improved reliability	1	3.0%
Bus specifications		
On board Wi-Fi	1	3.0%
Fares		
Cheaper fares	2	6.1%
Fare concessions for community services card	1	3.0%

5.6.3 Whatawhata

Theme	Number of submitters	Percent of submitters
Capacity		
Bigger bus	2	22.2%
Always getting a seat	1	11.1%
Bus specifications		
Air conditioning	3	33.3%
On board Wi-Fi	1	11.1%

5.6.4 Other

Theme	Number of submitters	Percent of submitters
Timetable/Frequency		
Increase frequency	2	9.5%
Later services	2	9.5%
Better timetable – no details given	1	4.8%
Earlier morning service	1	4.8%
Improved reliability	1	4.8%
Capacity		
More morning capacity	1	4.8%
Weekend		
Earlier weekend service from Raglan	1	4.8%

Bus specifications		
On board Wi-Fi	1	4.8%
Bike racks	1	4.8%

Other		
Have an app to check and top up busit card balance	1	4.8%

5.7 Other comments about Raglan service

Households were asked to tell us any other comments they have about the Raglan bus service. The most common comments were that the households are happy with the services and the drivers.

5.7.1 Raglan

Theme	Number of submitters	Percent of submitters
Timetable/Frequency		
Increase frequency	1	
Better times – no details given	1	
Weekend		
Want Sunday service	2	
Happy with the Sunday and public holiday services	1	
Earlier weekend services	1	
Capacity		
Have less overcrowded buses	5	
Smaller buses between 9am – 3pm	1	
Bus specifications		
Bike racks	2	
More baggage storage	2	
Bus stops		
Bus stop at I-Site	2	
Other		
Happy with the service	8	
Good drivers	3	
Drivers sometimes take off before people are seated	1	

5.7.2 Hamilton

Theme	Number of submitters	Percent of submitters
Bus specifications		
More baggage storage	2	
On board Wi-Fi	1	
Bus stops		
Bus stop at I-Site	1	
Check for HGHS students at Lockerbie Lane	1	

5.7.3 Whatawhata

Theme	Number of submitters	Percent of submitters
Capacity		
Bigger bus	2	
Bus specifications		
On board Wi-Fi	1	
Other		
Happy with the service	2	

5.7.4 Other

Theme	Number of submitters	Percent of submitters
Capacity		
Bigger Whatawhata bus	3	
Too many kids on the bus	1	
Other		
Happy with the service	3	
Good drivers	2	

What time would you most likely want to travel from Raglan? 7am 8am 9am 10am 11am 12pm 1pm 2pm 3pm 4pm 5pm 6pm

What time would you most likely want to travel from Hamilton? 7am 8am 9am 10am 11am 12pm 1pm 2pm 3pm 4pm 5pm 6pm

OPTION A PROPOSED NEW TIMETABLE

Below is the proposed timetable, due to start in April 2017. There is an extra return trip between Raglan and Hamilton weekdays and some buses will also travel to Manu Bay in the weekdays during the summer school holidays.

MONDAY TO FRIDAY TIMETABLE							
RAGLAN TO HAMILTON							
23	Manu Bay	Raglan	Te Uku	Whatawhata	Transport Centre	Hamilton Boys' High School	St John's College
	Depart	Depart	Arrive	Arrive	Arrive	Arrive	Arrive
AM				7.30	8.00		
		8.65*	7.15*	7.40*		8.25*	
		7.00	7.20	7.45	8.10		8.25
	10.30**	10.40	11.00	11.25	11.40		
PM	1.30**	1.40	2.00	2.25	2.40		
		4.40	5.00	5.25	5.40		
HAMILTON TO RAGLAN							
23	St John's College	Hamilton Boys' High School	Transport Centre	Whatawhata	Te Uku	Raglan	Manu Bay
	Depart	Depart	Depart	Arrive	Arrive	Arrive	Arrive
AM				8.16	9.30	9.55	10.10
				12.16	12.30	12.55	1.10
				3.30	4.25		
PM	3.16		3.40	4.05	4.25	4.40	
		3.26*		4.10*	4.25*	4.40*	
			6.40	6.05	6.25	6.40	

OPTION B 9.20AM RAGLAN TO HAMILTON TIMETABLE

We can change the timetable to include an 8.10am service from Hamilton to Raglan, returning to Hamilton at 9.20 (9.30 from Raglan town), arriving at 10.30. This service would replace the 9.15 service from Hamilton to Manu Bay, and 10.30 return to Hamilton (10.40 from Raglan town).

MONDAY TO FRIDAY TIMETABLE							
RAGLAN TO HAMILTON							
23	Manu Bay	Raglan	Te Uku	Whatawhata	Transport Centre	Hamilton Boys' High School	St John's College
	Depart	Depart	Arrive	Arrive	Arrive	Arrive	Arrive
AM				7.30	8.00		
		8.65*	7.15*	7.40*		8.25*	
		7.00	7.20	7.45	8.10		8.25
	9.20**	9.30	9.50	10.15	10.30		
PM	1.30**	1.40	2.00	2.25	2.40		
		4.40	5.00	5.25	5.40		
HAMILTON TO RAGLAN							
23	St John's College	Hamilton Boys' High School	Transport Centre	Whatawhata	Te Uku	Raglan	Manu Bay
	Depart	Depart	Depart	Arrive	Arrive	Arrive	Arrive
AM				8.10	8.25	8.50	9.05
				12.16	12.30	12.55	1.10
				3.30	4.25		
PM	3.16		3.40	4.05	4.25	4.40	
		3.26*		4.10*	4.25*	4.40*	
			6.40	6.05	6.25	6.40	

WEEKEND TIMETABLE

The Raglan bus will operate to its Saturday timetable on Sundays and public holidays. This timetable is the same for both Option A and Option B.

SATURDAY, SUNDAY AND PUBLIC HOLIDAY TIMETABLE					
RAGLAN TO HAMILTON					
23	Manu Bay	Raglan	Te Uku	Whatawhata	Transport Centre
	Depart	Depart	Arrive	Arrive	Arrive
AM	11.20	11.30	11.45	12.05	12.30
PM	4.20	4.30	4.45	5.05	5.30
HAMILTON TO RAGLAN					
23	Transport Centre	Whatawhata	Te Uku	Raglan	Manu Bay
	Depart	Arrive	Arrive	Arrive	Arrive
AM	10.00	10.20	10.45	11.00	11.10
PM	3.00	3.20	3.45	4.00	4.10

NOTES

	Now service
	Proposed change to trip time
BOLD	Times in BOLD are scheduled, all other times are approximate and may vary due to traffic conditions and passenger loadings
*	This service travels via the following schools during school term only: Fraser High, Maeroa Intermediate, Fairfield Primary and Intermediate, Southwell, Peachgrove Intermediate and Hamilton Boys' High School
**	This services travels to Manu Bay during summer school holidays only

Please provide information about the most common journeys that members of your household complete.

● **Education (secondary)** *please list school/s*

● **Education (tertiary)** *please list tertiary provider/s*

● **Work** *please list location/s*

● **Shopping** *please list location/s*

● **Doctor / other health appointments** *please list location/s*

● **Leisure / social activities** *please list location/s*

● **Other** *please detail and list location/s*

What would encourage you to use the bus or use the bus more often?

Do you have any other comments about the Raglan bus service?

Please fill in this survey and drop in to a collection box on the bus or at the Raglan I-SITE or Hamilton Transport Centre. Thank you for your feedback. This information will be used to help inform future improvements to the Raglan bus service.

Open Meeting

To	Raglan Community Board
From	Bob MacLeod Chair Raglan Community Board
Date	30 May 2017
Prepared by	Lynette Wainwright Committee Secretary
Chief Executive Approved	Y
DWS Document Set #	GOV0507
Report Title	Chairperson's Report

I. EXECUTIVE SUMMARY

Once again I need to acknowledge our board members and our Councillor, Lisa Thomson for all the work they do in our community and the networks that they are engaged with.

- I.1 Onsite Meetings – Waikato District Alliance- Raglan hard surface cleaning investigation ongoing, Staff and owner meeting 108 Whaanga Road
- I.2 Work Projects – Raglan Daylighting: staff briefing with selected community members, Speed Bylaw Review 2017: No roads have been identified in the Raglan Ward
- I.3 Training – LGNZ Community Board Conference: making 1 + 1 = 3, Community Board Workshop: Bringing the Charter to Life,
- I.4 Informal Meetings- Board Workshop: feedback from CB workshop and Community Boards Conference
- I.5 Community participation – Raglan Naturally Steering committee: meeting and catch up
- I.6 Council delegated role – Raglan Kopua Holiday Park Board of Management: Meeting and reading, Raglan Coastal Reserves Advisory Committee: Meeting and reading and briefing with staff
- I.7 Council Committee – attended Infrastructure and Strategy & Finance
- I.8 Council workshops – participated in the LTP direction workshop with Cr Lisa and Alan Vink
- I.9 Community engagement – Attended Raglan House, AGM, and participated with the RN clean up group every Monday.

Finally I would like to thank the Waikato District Council for allowing me to participate in the LGNZ Community Boards conference this year.
Meetings with community groups/ratepayers:

2. RECOMMENDATION

THAT the report from the Chair Raglan Community Board be received.

3. ATTACHMENTS

Nil

Open Meeting

To	Raglan Community Board
From	Cr Lisa Thomson Raglan Ward Councillor
Date	30 May 2017
Chief Executive Approved	Y
DWS Document Set #	GOV0507
Report Title	Councillor's Report

I. EXECUTIVE SUMMARY

Meetings with community groups/ratepayers

It has been another busy month. I have particularly enjoyed my 'Councillor Korero' on Fridays at Raglan Library. These have been very successful and I have managed to speak with a number of people in our community. Our topics have included; affordable housing, annual plan, water meters, rates, Raglan Naturally, climate change, community gardens, footpaths and much more. I will continue this over the winter months to see if interest continues.

The steering group of Raglan Naturally have continued their work on our community plan and successfully hosted a community open day at Poihakena marae, which was well attended and for some it was their first time on a marae. Raglan Naturally steering group also had confirmation that their funding application to Council of \$5000 was successful. The Mayor also confirmed he would contribute \$1000 from the Mayoral Fund to Raglan Naturally.

Daylighting discussion with Surya Pandeny (WDC), Stephen Howard (WDC) and Lucy (Opus) on possible locations in Raglan.

Road side meeting @ Culvert Road

Smith Street water bottle drop off

Te Mata community meeting regarding roading

Dallas Mihinui – Street Art Mural festival

Horse riders and guidelines on how to use the beach

Road side meeting with residents from Whaanga Road re: over sight on development

Concerns raised by community groups/ratepayers

Annual plan waste water targeted rates, water meters, road conditions, road safety, signage, lead light on Long Street, grass verges, high pressured water causing problems.

Submissions on behalf of the Board

Annual Plan

Workshops attended

District Plan Review

Community Halls

Solid Waste

Strategic Agreement on Future Urban Boundaries

Northern Facilities

Pensioner Housing

Community Board/Committees/Staff and Councillors – District Planning

Other

Discretionary and Funding

Policy and Regulatory

Council meeting

Infrastructure

Strategy and Finance

Annual Plan Hearing

Te Kopua Board meeting

Coastal Reserves committee meeting

Raglan Naturally steering group meeting

Daylighting discussion

Senior Citizens

Matariki Bonfire

Raglan Radio

2. RECOMMENDATION

THAT the report from Cr Thomson, Ward Councillor, Raglan Community Board be received.

3. ATTACHMENTS

Nil