
To	Tamahere Community Committee
Report title	Works, Actions & Issues Report: Status of Items - October 2024
Date:	1 October 2024
Report Author:	Karen Bredesen, EA to the General Manager Service Delivery
Authorised by:	Geoff King, Chief Information Officer

1. Purpose of the report Te Takemoo te puurongo

The purpose of this report is to update the Tamahere Community Committee on actions and issues arising from the previous meeting and works underway in September 2024.

2. Staff recommendations Tuutohu-aa-kaimahi

THAT the Tamahere Community Committee Works, Actions & Issues Report: Status of Items for Oct 2024 be received.

3. Attachments Ngāa taapirihanga

Attachment 1 – Tamahere Community Committee Issues Register – Sept 2024

Attachment 2 - Tamahere Office and Community Space 2023/2024 Summary Report

Attachment 1 - Tamahere Community Committee Works, Actions & Issues Report:

Status of Items Oct 2024

Issue	WDC owner	Question	Answer
CCTV	Anthony Averill / Mel Tarawhiti	Update on progress with: <ul style="list-style-type: none">• HCC/WDC MoU• Implementation timeline.• Design options.	Pre-work investigation progressing, working with NZ Police and HCC. Design quotes have been received and will engage the successful supplier. The design will provide full detail of all priority areas and locations within 9 towns. A focus is Operational costs to ensure they are included in the Long-Term Plan. Councillor/Chair CCTV workshop rescheduled to 9 October.
Birchwood Rd	Luke McCarthy	Update on funding confirmation from NZTA & traffic calming options.	NZTA has not provided funding for any local road improvement activities across the next three years, this includes our request for traffic calming options.
Tauwhare Rd	Luke McCarthy	Update on funding confirmation from NZTA & traffic volume risk.	NZTA has not provided funding for any local road improvement activities across the next three years, this has specific impact on the proposed project for Tauwhare Rd/Woodcock Rd intersection.
Footpath (old SH1)	Luke McCarthy	Update on progress ensuring Waka Kotahi complete the footpath.	We have not received any further information from NZTA on the shared path link from the Alfred Main off-ramp to Hamilton. Noting that footpaths/cycleways are not a priority for central government.
TMRT MoU	Michelle Brown	Update on progress with MoU & any constraints	20/09/24 TMRT preferred MOU finalised. Discussed with Exec (Megan and Tony) and now checking with Open Spaces.

Issue	WDC owner	Question	Answer
TMRT Name & Classification Change	Rebecca Law	Update on progress & proposed way forward.	<p>Councillor Turner is investigating the naming origins of both proposed names and will seek to discuss both names with the TCC in due course.</p> <p>Rebecca is awaiting the outcome of Councillor Turner's discussions, then is anticipating a final memo from the TCC on reclassification recommendation and name.</p>

Attachment 2 - Tamahere Office and Community Space Summary Report for 01/07/2023 - 30/06/2024

Introduction: It's been three years since the Tamahere Hub first opened its doors, and we're thrilled to share some exciting updates from the past year. Our community engagement has surged, and we've seen a substantial increase in foot traffic and utilization of our facilities. Here's a snapshot of our achievements and highlights over the past year:

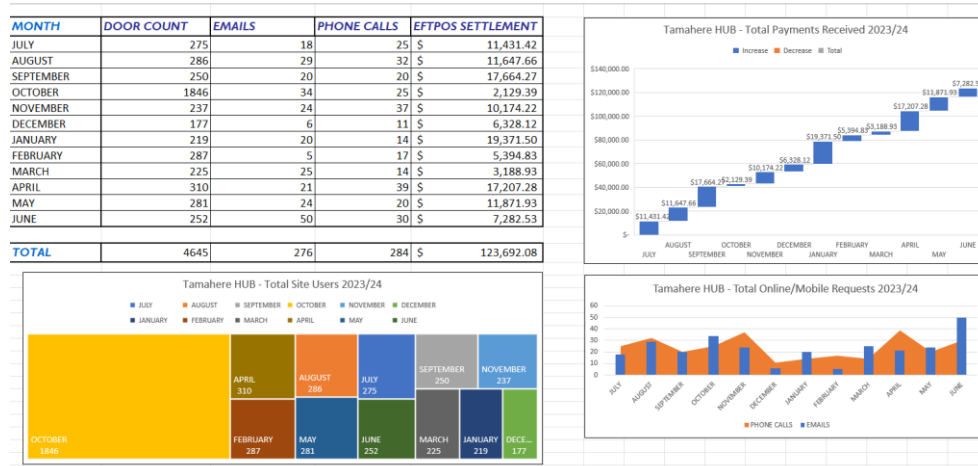
Key Highlights:

- **Increased Foot Traffic:** In October-23, during the National Elections held at our office, we welcomed 1,846 visitors. This event not only provided a platform for community engagement but also allowed many to explore our facilities and the services we offer.
- **Community Relationships:** Our efforts to foster strong connections with the community have paid off. School holiday programs have become incredibly popular, with many returning Tamariki and whānau participating. These programs have been instrumental in bridging the gap between the council and the community.
- **Regular Usage:** Local groups such as Matangi School, the Tamahere Lions Club, Tamahere Restoration Trust, and the Matangi Community Committee frequently use our space for meetings. This consistent use highlights the hub's role as a vital community asset.
- **Enhanced Interaction:** Our hub has strengthened community interaction with staff and promoted services to southern residents. We've seen a boost in social cohesion and a reduction in isolation through our various programs and events.
- **Diverse Utilization:** Our meeting rooms have been a valuable resource for various groups, including small businesses, social workers, healthcare professionals, school groups, council meetings, and even the police. The feedback we've received underscores the positive impact of having a dedicated council presence in the southern district.

Hub Statistics (01/07/2023 - 30/06/2024):

- **Foot Traffic:**
 - Total: 4,645 (up by 1,878 from last year)
- **Financial Transactions:**
 - Total Transactions: 4,205 (up by 1,374 from last year)
 - Payments Received: \$123,692.08 (a decrease of \$18,883.92 from last year)
- **Communication:**
 - Phone Calls Received: 284
 - Emails Received: 276
- **Meeting Room Bookings:**
 - Total Meetings Booked: 273 (up by 73 from last year)
- **Service Requests:**
 - Service Requests Raised (GCOLL001): 195 (up by 45 from last year)

Conclusion: The Tamahere Hub has proven to be a valuable community resource, providing a welcoming space for interaction, meetings, and various programs. We are proud of the growth and positive feedback we've received and look forward to continuing to serve and connect with our community in the coming year.



Comments from Community members;

“Organised a business meeting in the WDC Tamahere office for a Team training day. It was fantastic. Greer was extremely helpful and accommodating with the booking of the room and assisting with set up. The facilities were ideal for hosting a professional meeting and we will use them again.”

“Just want to send praises to Greer Gisborne at your Tamahere Community Hub. I have worked with her to establish a voting place for the General Election and so has always been very welcoming and accommodating. We have had some challenges over the period of voting with the size of the area we could use but overall I believe it was a huge success and helped showcase the local community the wonderful facilities that are available to them. Greer was a delight to work with and always coming up with solutions to some of the issues that fronted us. Thanks to Greer. Cheers Garry.”

“A great facility that was easy to use and the receptionist Greer was very obliging and helpful. She made us feel very welcome and was happy to share the facility with us. I highly recommend the facility and the staff. We were all very impressed.

“Kia Ora, I love being able to use the community space at Tamahere Council Office to meet colleagues and stakeholders in an easily accessible space that is central to so many of the community sport members. I also use the space to allow me to work outside my home in between. It has great staff, especially Greer who is super helpful. It also has wifi and meeting rooms that I value.”

“Thank you to Greer, along with Eden and Tahi, who supported and shared the WDC Tamahere office space with the Elections 2023 team. Including set-up, this occurred from Friday 6th October to Saturday 14 October inclusive. Greer thoroughly and clearly briefed me/our elections team (and co-ordinated with Eden/Tahi). She was very responsive and supportive to all our various requirements during our extended election opening times. Eden and Tahi were also very helpful to the Elections staff and incoming voters...Thank you for providing the space for Elections 2023. Well done, Greer, along with Eden and Tahi, for providing such excellent support and service.”